

15<sup>th</sup> September 2020

MUFG Bank (Malaysia) Berhad

Dear Valued Customers,

### **Warning of Email Spoofing**

MUFG Bank Malaysia Berhad (“**MUFG Bank**”) has been made aware that our official customer correspondence email account ([customercare@my.mufg.jp](mailto:customercare@my.mufg.jp)) may have been spoofed for phishing activities with malicious intention. Email spoofing is the forgery of an email header or address so that the email appears to have originated from someone or somewhere other than the actual source.

As a precautionary measure, we urge that you DO NOT respond to any emails received from this address, click on any links or open any attachments contained in the email. For your information, the customer correspondence email account is strictly for the purpose of receiving customer feedback and under no circumstances would we ever use this email address to send any transaction emails to the customers.

We urge you to remain vigilant and to exercise caution so as not to fall victim to scammers requesting for details of your personal information, bank account information or download any attachment to confirm any means of transaction.

We encourage you to contact your designated Relationship Manager to validate and confirm any email you may find suspicious that purportedly sent from MUFG Bank.

Your feedback is valuable for us to improve and for us to provide our best service possible. Please do not hesitate to contact us at 603-2034 8000 if you have any enquiries/feedback.

Thank you.