

Date: 1st July 2020

Dear Valued Customers,

LET'S GO GREEN AND REGISTER FOR EMAIL SERVICE (eStatement and eAdvice)

Thank you for banking with MUFG Bank (Malaysia) Berhad ("**Bank**").

We refer to our notice dated 10th March 2020 on "Let's Go Green and Switch to eStatement" available on the Bank's website and the GCMS portal.

As part of the Bank's efforts to go paperless and "Go Green" initiative, we are pleased to offer you the eMail service, wherein your eStatement (bank statements) and eAdvice (banking transactions) will be delivered to your registered email address with the Bank.

eAdvice

The Bank will cease issuance of hardcopy advice with effect from **3rd August 2020** (only eAdvice will be issued). However, hardcopy advice will be issued upon request, subject to the Bank charges as stipulated in paragraph (e) below.

eStatement

Due to the prolonged Movement Control Order for COVID 19, the Bank has decided to defer the charges for issuance of hardcopy statement to **3rd August 2020** for customers who have not signed up for the eMail service and are still receiving hardcopy statement.

Other important points to note

- (a) Customers who have registered for the eMail service for eStatement previously will automatically receive transaction advice via eAdvice (no additional sign up is required).
- (b) eStatement and eAdvice will be delivered to your registered email address with the Bank on the next business day when the eStatement and eAdvice are made available on our system.
- (c) The Bank will allow up to maximum of three (3) email addresses to be registered.
- (d) For purposes of control and security, we suggest a registration of a common email address (i.e. group email address) wherein access to the common email is managed within your office.
- (e) With effect from **3rd August 2020**, the Bank will impose a charge of RM5.00 per copy for any request of hardcopy statement or advice.

We would like to take this opportunity to encourage you to register for the eMail service on or before **15th July 2020** by filling in the Application for eMail Service form which is available at our website: https://www.bk.mufg.jp/malaysia/pdf/email_service.pdf.

Should you require further assistance or clarification on this matter, please do not hesitate to contact your Relationship Manager.

We look forward to your continuous support and we strive to serve you better.

Thank you.

Note: This letter is computer generated and no signature is required.