

26 March 2020

Dear Valued Customers,

Pursuant to the COVID-19 outbreak that hit Malaysia recently, Bank Negara Malaysia (BNM) has announced measures to assist borrowers/customers that are affected by the COVID-19 outbreak. One of the key measures include the granting of automatic moratorium on all loan/financing repayments and payments, principal and interest to individuals and small medium enterprises(SME) only. This moratorium is for a period of 6 months effective from 1st April 2020 – 30 September 2020.

You may refer to the following link on the FAQs in respect of Measures to Assist Individuals, SMEs and Corporates Affected by COVID-19 which has been published online by Bank Negara Malaysia at [bnm.my/Covid19measures](http://bnm.my/Covid19measures) and [bnm.my/Covid19measuresbm](http://bnm.my/Covid19measuresbm)

In view of the announcement by BNM, MUFG Bank (Malaysia) Berhad is pleased to announce that the moratorium will automatically be applicable to all loans/financing taken by our SME and housing loan customers. However, customers that wish to maintain their existing loan/financing repayment arrangement may contact and inform the Bank accordingly.

We acknowledge that our customers may be facing challenges due to the Covid-19 outbreak and we are committed to assist as much as possible. Please do not hesitate to contact your relationship managers/ corporate banking head of departments at your earliest convenience should you require support from MUFG Bank (Malaysia) Berhad.

Thank you.