

Date: 02 September 2021

Dear Valued Customer,

**Notification on Closure of MUFG Bank (Malaysia) Berhad, Penang Branch**

Thank you for banking with MUFG Bank (Malaysia) Berhad (“**Bank**”).

We wish to inform you that we will be closing our Penang Branch located at 1827-G1, Jalan Perusahaan, Auto City, 13600 Prai, Penang. The closure is expected to be tentatively on 31<sup>st</sup> December 2021, which may be subject to change due to unforeseen circumstances.

All business operations and your account(s) which are currently maintained at the Penang Branch will be transferred to our KL Head Office at Level 9 – 11, Menara IMC, No 8, Jalan Sultan Ismail, 50250, Kuala Lumpur, while your account(s) along with other related facilities will remain unaffected.

Following the closure of our Penang Branch, all over the counter transactions at the Penang Branch will cease from 15<sup>th</sup> December 2021. In order to ensure the smooth transitioning of communication and / or operations to KL Head Office, kindly send all correspondences to our KL Head Office with effect from 15<sup>th</sup> December 2021. Rest assured that we will continue to provide our banking services as usual from our KL Head Office.

Should you have any further enquiries, please do not hesitate to contact your respective Corporate Banking Relationship Officer. Alternatively, you may also contact us at +603- 2034 8000 or email us at [customercare@my.mufg.jp](mailto:customercare@my.mufg.jp) if you require further assistance or clarification on this matter.

We look forward to your continuous support and we strive to serve you better.

Thank you.

Yours faithfully,

For and on behalf of  
**MUFG Bank (Malaysia) Berhad**