


Dear Valued Customer,

### GCMS Plus System Renewal

As part of our ongoing efforts to improve your banking experience, we are pleased to introduce an enhanced GCMS Plus effective from 11 April 2022.

The key changes to GCMS Plus are set out in the table below for your information:


	Key Change	Description
1	New look with more intuitive navigation	Main menu is always displayed at the top of the screen for easy access to all GCMS Plus functions
2	Simpler Payment menus	Some payment services will be consolidated under "Payments and Transfers": <ul style="list-style-type: none"><li>• Consolidated Payment Creation menu</li><li>• Consolidated Payment Inquiry and Payment Approval menu</li></ul>
3	New "Beneficiary Master" function	Single point that replaces current payment templates, beneficiary templates and beneficiary masters of all payment services

The updated GCMS Plus online manuals are also available on the Help button (  ) at the Top Menu bar in the GCMS Plus system for your reference.

In order to ensure your payment instructions are processed timely before the enhancement, please perform the following actions where necessary:

#### 1. Change in GCMS Plus Maintenance Time

During the weekend before the scheduled system renewal, GCMS Plus will not be available for use during this period of time:

<b>5 PM, Saturday, 9 April 2022 to 2 AM, Monday, 11 April 2022 (Japan Time)</b>
 For DuitNow (Malaysia real-time payment service): 6 PM, Friday, 8 April 2022 to 2 AM, Monday, 11 April 2022 (Japan Time)

\* The usual maintenance time is every Saturday 10 PM to Monday 2 AM Japan Time

#### 2. Approval Deadline Before the System Renewal

In principle, all data approved in the current GCMS Plus will be migrated to the renewed GCMS Plus. Kindly note that all in-progress transactions cannot be approved after the renewal of the system. Therefore, please ensure to confirm the following information and approve the relevant transactions before the dates mentioned below.

Types of Data	Must Be Approved Before
<ul style="list-style-type: none"><li>• All Payments and Transfers-related instruction data* (except DuitNow)</li><li>• All template and beneficiary-related data</li><li>• All administration-related data (user profile, approval flow, base currency and exchange rate)</li></ul>	5 PM, Saturday, 9 April 2022 (Japan Time)
<ul style="list-style-type: none"><li>• DuitNow instruction data*</li></ul>	6 PM, Friday, 8 April 2022 (Japan Time)

\* In-progress/unapproved transactions will be migrated to the Past Data menu, which will be available upon inquiry only. Kindly also note that, Time Deposit and File Transfer are not included in the "Payments and Transfers" section. These functions can be found in separate sections of the main menu under 'Transaction Services' and is made available based on user set-up.

**Please be advised that:**

- In-progress transactions that are not approved before 4pm, 9 April 2022, will not be migrated and will not be found in the existing GCMS Plus on 11 April 2022.
- If you have payments scheduled for 11 April 2022, please ensure that these transactions are approved by 4pm, 9 April 2022.
- You will be able to create and submit payments with value date 11 April 2022 on 11 April 2022 itself.

Please do not hesitate to reach out to our Transaction Banking Team if you have any queries.

We look forward to serving you better with a renewed GCMS Plus.

Yours faithfully,

**MUFG Bank (Malaysia) Berhad**