

7th January 2021

MUFG Bank (Malaysia) Berhad

Dear Valued Customers,

MUFG Bank (Malaysia) Berhad (“The Bank”) has been informed yesterday by our 3rd party security service provider that three (3) security members stationed at MUFG Bank premise has been confirmed to be infected with the novel coronavirus. We understand they are now under observation and due care.

The security members are no longer on duty at our premise from 6th Jan.

We have taken immediate action to sanitize and disinfect our office premise including the banking hall to continue provide a safe environment to all valued customers and staffs. All staffs are strictly observing SOP within our premises with the highest levels of care and precaution.

We would like to assure you that the Bank has taken all immediate steps to comply with prescribed standards and guideline issued by Ministry of Health (KKM) as we work together to overcome this pandemic.

We are open as usual for business operations and apologise for any inconvenience caused.

Thank you.

The Management

Note: This letter is computer generated and no signature is required.