SAFETY TIPS FOR
ONLINE BANKING

Internet banking has made it easy for the public to perform banking at any place and time.

However, the public must ALWAYS practise safety while performing online transactions.

A. Ensure that you are logged on to the correct Uniform Resource Locator (URL) of the bank's web address.

B. Keep your login details and password confidential.

C. Use two-factor authentication to ensure that security is not compromised such as Transaction Authorisation Code (TAC) and Short Messaging System (SMS).

D. Change your password regularly and do not use passwords that can be guessed easily (such as birthdates etc).

E. Increase the complexity of your password by using a mixture of symbols and alphanumeric characters, whenever possible.

F. Access your internet banking from a secured connection, such as a private network and not from public WiFi networks.

G. Never click on any links in suspicious emails, SMS or other multi-purpose messaging and social media platforms.

H. Make sure that licensed anti-virus/anti-malware software programmes are installed on your devices and are up-to-date.

I. Monitor your bank accounts regularly.

J. Make sure that the official and updated mobile app of your bank is downloaded.

Further information can be obtained at our site **www.abm.org.my/safeonlinebanking.** It is designed to educate the public on how to protect themselves against banking fraud.

Alternatively, you can also contact *ABMConnect*@ **1300-88-9980**. We advise you to be vigilant and wise when performing online banking transactions, and protect yourself against fraud.

This information is brought to you by

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