COMSUITE

OTP Token Request / Reset

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Things to note

- OTP Token Request / Reset requires one (1) Administrator only

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Administration — OTP Token Request / Reset

1   Login to COMSUITE & click on   [Administration]

2   Click on   [OTP Token Request / Reset]

●   See next page

OTP Token Request / Reset – Request Type

1 Select Request Type (see Note below for details)

2 Click [Search]

3 Select User(s)

4 Click [Approve]

● See next page

Note:

● Mobile OTP Token Reset – to reset Mobile OTP Token 6-digit PIN for the user

● Physical OTP Token Request – to switch back to Physical Token
(please take note the user must remove his/ her mobile number in COMSUITE first. Refer to Page 6 on how the user can remove his/ her mobile number)

● Mobile Phone Number and e-mail Address Update for authentication – if the user has changed his/her Mobile Number and/or email Address

Confirmation

OTP Token Request / Reset: Confirm   ECM130102

Please confirm the User(s) below
· To proceed, click the "Confirm" button.

User List

Request Type	COMSUITE User ID	COMSUITE User Name	e-mail Address	Mobile Phone Number
Mobile OTP Token Request	SAITO	WWWWWWWWWWWWW	uk*******jz@ykzztkyvz.wzj.zk	(+65)****5678

Transaction Authorization

i. Press the "3"(SIGN) button of the OTP token.
ii. Enter the challenge code to the OTP token and press the "OK" button.

Challenge Code	010078

iii. Enter the displayed code to the Transaction Authorization Code field.

Transaction Authorization Code	••••••

Click the "Confirm" button to finish transaction authorization.
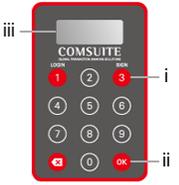
1   Enter Transaction Authorization Code
(refer to the instructions on the screen how to generate the code)

2   Click   Confirm

3   Click   OK

●   Request / Reset completed

rmb.e.ebusiness.bk.mufg.jp says

Are you sure you want to Approve?

OK   Cancel

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Mobile Phone Number and e-mail Address Update for authentication

1 Login to COMSUITE & click on [Administration]

2 Click on [Revision / Inquiry]

● See next page

Mobile Phone Number and e-mail Address Update for authentication

1 Enter e-mail Address

2 Enter Mobile Phone Number

3 Click OK