

COMSUITE

OTP Token Request / Reset

Things to note

- OTP Token Request / Reset requires one (1) Administrator only

Administration — OTP Token Request / Reset

Administration **1**

COMSUIE Portal

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- Password Reset **1**
- OTP Token Activation **1**
- Notice **12**

Direct Links

Cash Management

- GCMS Plus **2**
- FOREX
- Cash Forecasting
- CMS Taiwan
- CMS Thailand
- MUFG DUO

Global Cash Balance

Balance by... Customer: ALL | Base Currency: JPY [Rate by Bank] [Settings](#)

Total | 0 a/c

110.0
90.0

Please register Base Currency in GCMS Plus to display balance.
There is an account(s) that cannot display balance since the exchange rate has not been registered in GCMS plus.
There is an account(s) that doesn't have balance details.
There is an account(s) that cannot display balance. Please contact your servicing BTMU office for further assistance.

Region	Closing Balance	Intraday Balance
EMEA	10.0	50.0
East Asia	50.0	10.0
North America	-50.0	60.0
Asia Pacific	50.0	20.0
Central & South America	50.0	-50.0

Others | 0 a/c

50.0
30.0

Notice [Inbox](#)

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2 Click on [OTP Token Request / Reset](#)

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Administration

Customer Profile

[Inquiry](#)

User Profile

[Inquiry](#) [Password Reset](#) [Physical OTP Token Activation](#)

[OTP Token Request / Reset](#) **2**

My Profile

[Revision / Inquiry](#) [Password Change](#)

OTP Token Request / Reset – Request Type

[Top Page](#) Select Menu Inquiry Go

OTP Token Request / Reset: List ECM130101

Please check if the Mobile Phone Number and e-mail Address are correct. If not, please ask the user to submit the correct information on My Profile in order to proceed.

Search Criteria

Request Type: Mobile OTP Token Request 1

Mobile OTP Token Request
Physical OTP Token Request
Mobile OTP Token Reset
Mobile Phone Number and e-mail Address Update for authentication

2 Search

User List

All	Request Type	COMSUIE User ID	COMSUIE User Name	e-mail Address	Mobile Phone Number
<input checked="" type="checkbox"/>	Mobile OTP Token Request	8680167	XXXXXXXXXXXXXXXXXXXX	jz****yk@ykzztkyvz.wz.oc	
<input checked="" type="checkbox"/>	Mobile OTP Token Request	9580000	XXXXXXXXXXXXXXXXXXXX	w.**kk@ykzztkyvz.wz.oc	
<input checked="" type="checkbox"/>	Mobile OTP Token Request	LITA	XXXXXXXXXXXXXXXXXXXX	y**k@ykzztkyvz.wz.zk	
<input checked="" type="checkbox"/>	Mobile OTP Token Request	SAITO	XXXXXXXXXXXXXXXXXXXX	uk*****jz@ykzztkyvz.wz.zk	(+65)****5678

3 4 Approve

1 Select Request Type (see Note below for details)

2 Click Search

3 Select User(s)

4 Click Approve

- See next page

Note:

- Mobile OTP Token Reset – to reset Mobile OTP Token 6-digit PIN for the user
- Physical OTP Token Request – to switch back to Physical Token (please take note the user must remove his/ her mobile number in COMSUIE first. Refer to Page 6 on how the user can remove his/ her mobile number)
- Mobile Phone Number and e-mail Address Update for authentication – if the user has changed his/her Mobile Number and/or email Address

Confirmation

OTP Token Request / Reset: Confirm ECM130102

Please confirm the User(s) below
· To proceed, click the "Confirm" button.

User List				
Request Type	COMSUIE User ID	COMSUIE User Name	e-mail Address	Mobile Phone Number
Mobile OTP Token Request	SAITO	WWWWWWWWWWW	uk*****jz@ykztkyvz.wzj.zk	(+65)****5678

Transaction Authorization

i. Press the "3"(SIGN) button of the OTP token.
ii. Enter the challenge code to the OTP token and press the "OK" button.

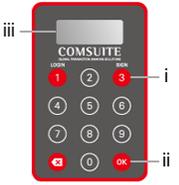
Challenge Code

iii. Enter the displayed code to the Transaction Authorization Code field.

Transaction Authorization Code **1**

Click the "Confirm" button to finish transaction authorization.

2



- 1 Enter Transaction Authorization Code
(refer to the instructions on the screen how to generate the code)
 - 2 Click
 - 3 Click
- Request / Reset completed

rmb.e.ebusiness.bk.mufig.jp says

Are you sure you want to Approve?

3

Mobile Phone Number and e-mail Address Update for authentication

Administration 1

COMSUIITE Portal

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- Administration 2
- Password Reset 1
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Administration

Customer Profile

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User Profile

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My Profile

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Mobile Phone Number and e-mail Address Update for authentication

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My Profile Revision / Inquiry: Entry ECM060101

User Profile

COMSUITE	User ID	SUZUKI
	User Name	SUZUKI
	Administrator	Yes
e-mail Address	<input type="text" value="suzuki@gmail.com"/> 1	
e-mail Notification for Approval Flow	<input type="checkbox"/>	
e-mail Address for Password / Challenge Code Notification		
Mobile Phone Number (CountryCode / Number)	(+ <input type="text" value="65"/>) <input type="text" value="98765432"/> 2	

Permitted SSO Service

#	Service	Contracting Branch	Customer ID	User ID	Registration Date
1	GCMS Plus	Singapore Branch	36552062	SUZUKI	2020.04.15

3

1 Enter e-mail Address

2 Enter Mobile Phone Number

3 Click