



MUFG Bank, Ltd.  
Manila Branch  
15th Floor, 6788 Ayala Avenue  
1226 Makati City Philippines  
T: +63 (2) 8 886-7371  
F: +63 (2) 8 886-7389

14 July 2023

Dear Customers,

In line with the SIM Registration Act (SRA), we would like to remind you to register your postpaid and prepaid SIMs to continue using mobile services on or before 25 July 2023.

MUFG Bank's electronic banking service (GCMS Plus) allows users to choose between a physical and mobile app-based OTP Token. Completing the SIM registration will ensure that the SMS code required to activate the GCMS Plus mobile OTP Token app will be delivered to your mobile numbers.

Failure to comply with the SRA may result in the deactivation of mobile numbers and inability to activate your GCMS Plus mobile OTP Token app.

Please visit your mobile network's website for more instructions on how to register your SIM.

Sincerely,

(no signature is required)

MUFG Bank Ltd.  
Manila Branch

MUFG Bank, Ltd. Manila Branch is regulated by the Bangko Sentral ng Pilipinas (BSP).

For inquiries and feedback, please contact the Customer Assistance Team during normal business hours at Tel. No. +63-2-8702-8074 or e-mail at [MUFG\\_CAT@ph.mufg.jp](mailto:MUFG_CAT@ph.mufg.jp). You may also contact the BSP Consumer Protection and Market Conduct Office at Tel. No. +63-2-8708-7087, or email at [consumeraffairs@bsp.gov.ph](mailto:consumeraffairs@bsp.gov.ph), or via BSP Consumer Chatbot – “BSP Online Buddy” at <http://www.bsp.gov.ph> or <https://www.facebook.com/BangkoSentralngPilipinas/>.