



eGov2 (SSS/Pag-IBIG/PhilHealth)

INITIAL LOG-IN GUIDE

MUFG Bank, Ltd. Manila Branch

A member of MUFG, a global financial group

2024-0018

Step #1: Email from BancNet

- ❑ You will receive an email from BancNet with instructions on how to change your security settings. Please follow the link provided in the email.

Sample Email from BancNet

Bancnet eGov System Enrollment

 egov@bancnetonline.com
To [Redacted]

  Reply  Reply All  Forward 

Wed 11/13/2024 3:25 PM

 We removed extra line breaks from this message.

External email: Please be careful when opening attachments or clicking link. Hello Mon,

Your account in BancNet eGov System has been updated. The link for changing your security settings is <https://2fa-preprod.bancnetonline.com/egov/newPassword.egov?key='n4Y!//J!5!csc2RQMArrN5i!'>

To protect the security of your account, you will be asked to create a new password and a new set of security questions and answers. You are required to include special character/s in your new password. Otherwise, the password will be considered a weak password.

Thank you very much.

This is a system-generated email. Please do not reply.
BancNet eGov System

Step #2: Nomination of New Password and Security Questions

BancNet eGOV BETA
Non-Stop Banking Network

Reset Security Settings

User Details

Username:
Full Name:
E-mail Address:
Mobile No.:

Security Settings

New Password *

Confirm New Password *

Security Question 1

Security Question 2

Security Question 3

Security Answer 1

Security Answer 2

Security Answer 3

Update Cancel

- Assign a **New Password**
 - nominate your password
- Confirm New Password**
 - re-type assigned password
- Assign a **Security Questions**
 - choose your security questions from the drop-down list and provide an answer to each question
- Click **“Update”**
 - you will be redirected to another page

BancNet eGOV BETA
Non-Stop Banking Network

Reset Security Settings

Security settings for user Mon has been successfully updated.

Go To Login Page

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- Click **“Go To Login Page”**

Step #3: Log in Screen

Login Screen

IMPORTANT ANNOUNCEMENT

eGov Data Retention
Please be reminded that eGov data will only be available online for a maximum of four (4) months from the date of transaction. Hence, print the necessary transaction receipt once payment has been completed that will serve as a proof of payment.

PAG-IBIG CIRCULAR No. 460: Increase in Maximum Fund Salary effective February 2024
Please apply necessary update on the contribution amount in your Monthly Contribution List file before uploading it in eGov. eGov does not validate the contribution amount as it is only processing the transaction as uploaded by the Corporate/Client.

eGov
BancNet
Non-Stop Banking Network

Username *

Password *

Login Reset

[Sign Up](#) [Forgot Password](#)

Best viewed with Internet Explorer, Firefox or Chrome.

- a. Enter your **Username**
 - *assigned by corporate admin*
- b. Enter **Password**
 - *use nominated password*
- c. Click **LOGIN**

PLEASE NOTE:

- ❑ Upon successful login, you will be directed to your BancNet dashboard, where you can access all available features and easily navigate through different sections associated to your account.

FREQUENTLY ASKED QUESTIONS



“I’m a User and my account is locked. How can I unlock it?”

“Please coordinate with your Corporate Administrator and request for a Password Reset. Note that this may apply to Makers, Checkers and Approvers.”



“I’m a Corporate Administrator. What should I do if my account is locked?”

*“Please wait for at least 30 minutes before attempting to login again. After the specified time, your account will automatically unlock. If you cannot remember your password or security answer, click **[Forgot Password]**”*



“Does eGov have a cutoff time?”

*“Makers and Checkers have no cutoff time. However, Final Authorizers may only approve **between 8:30AM to 6:00 PM** on banking days. Any approvals outside of this timeframe will be automatically rejected.”*



“What is the role of each user?”

ROLES	DESCRIPTION
Corporate Admin	Manages the company profile and company users (Maker, Checker, Approver) at BancNet.
Maker	Prepares and files statutory government payments.
Checker / Authorizer	Validates and authorizes transactions (<i>Optional Role</i>)
Approver / Final Authorizer	AVAN Holder. Validates and authorizes transactions – acts as Final Layer of Approval.



Should you have any concerns, feel free to contact the Transaction Banking help desk at **+632 8886 7371** local **8051-8073** or email us at cmsph_support@ph.mufg.jp



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