



MUFG Bank, Ltd.
Singapore Branch
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Dear Valued Customer

CESSATION OF CASH OVER-THE-COUNTER (OTC) SERVICES AND CLOSURE OF OUR BANKING COUNTERS

We wish to thank you for your support over the years and hope you have been keeping well and safe during this pandemic.

The purpose of this letter is to inform you that we will stop providing cash over-the-counter services and the closure of our banking counters with effect from **1 April 2022**.

As a financial institution serving our customers and the local community, it is our responsibility to provide you with the best services possible in a safe and secure environment. To that end, our decision to cease cash services was made with your well-being in mind and in support of Singapore's smart and green nation efforts.

With the various electronic payment platforms serving you on FAST, GIRO and MEPS for your payment needs, we strongly encourage you to embark on this shift to a seamless digital banking experience with us.

With the closure of our banking counters, the cheque deposit box shall be relocated. Please look out for the signage that will guide you to it.

To assist you with the conversion to our electronic payment platforms, our relationship manager will be in contact with you soon to provide their guidance. If you wish to clarify or seek more information, please contact our relationship manager and they would assist you on your queries.

Yours sincerely

MUFG Bank, Ltd.
Singapore Branch

2021年10月

お客さま各位

窓口での現金取り扱い終了および窓口閉鎖のお知らせ

拝啓、平素より格別のお引き立てを賜り誠にありがとうございます。

三菱UFJ銀行シンガポール支店（以下「弊行」）では、2022年3月31日をもって現金の取り扱いを終了し、これに伴い窓口を閉鎖します。

お客さまおよび地域社会に安全かつ最善の金融サービスを提供することは弊行の責務であり、現金取り扱い終了はシンガポール政府が示す「スマートで環境にやさしい社会」の実現に向けた取り組みでもあり、お客さまのご支援ならびにご理解を賜りますようお願い申し上げます。

弊行では、各種電子決済サービス（FAST、GIRO および MEPS）を提供しておりますので、今後は是非こちらをご利用ください。

電子決済サービスへの円滑なご移行のために、弊行の貴社担当者よりご連絡させていただきます。ご不明な点やご質問がございましたら担当者までお寄せください。

窓口の閉鎖に伴い、小切手ボックスの設置場所を変更致します。新しい設置場所は案内板等でお示ししますのでご留意くださいますようお願い申し上げます。

敬具

株式会社三菱UFJ銀行
シンガポール支店