



MUFG Bank, Ltd., Canada Branch
Royal Bank Plaza, South Tower
Suite 3400 - 200 Bay St.
Toronto, ON
M5J 2J1

Re: Client Complaints – Fiscal Year 2024

MUFG Bank, Ltd., Canada Branch (“**MUFG Bank Canada**”) is an authorized foreign bank branch carrying on business pursuant to the *Bank Act* (Canada) and is required to comply with the Annual Information disclosure outlined in Section 627.47 of the Act.

MUFG Bank Canada confirms the information in the table below:

For the financial year April 1, 2024 to March 31, 2025:	
Number of complaints that were dealt with by the designated officer of MUFG Bank Canada	0
Nature of complaints that were dealt with by the designated officer of MUFG Bank Canada	N/A
Average length of time taken by the designated officer of MUFG Bank Canada to deal with the complaints received	N/A
Number of complaints that, in the opinion of the MUFG Bank Canada, were resolved by the designated officer of MUFG Bank Canada to the satisfaction of the persons who made the complaints	N/A