

Smart Application EMEA Installation Manual

2018.11

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1 Overview

This document describes how to install Smart Application software on your computer.

System Requirements

- Operating System : Windows 7(32bit/64bit) , Windows 8.1(32bit/64bit)
Windows 10(32bit/64bit)
- Operating Environment : Microsoft .NET Framework 3.5 Service Pack 1
- Software : Adobe Reader XI, Adobe Reader DC
- Disk Space : 1.5 MB

Settings

- Display Setting : Windows display setting is set to 100%

2 Precondition

2.1 Microsoft .NET Framework 3.5 Service Pack 1 validation

2.1.1 Windows 7

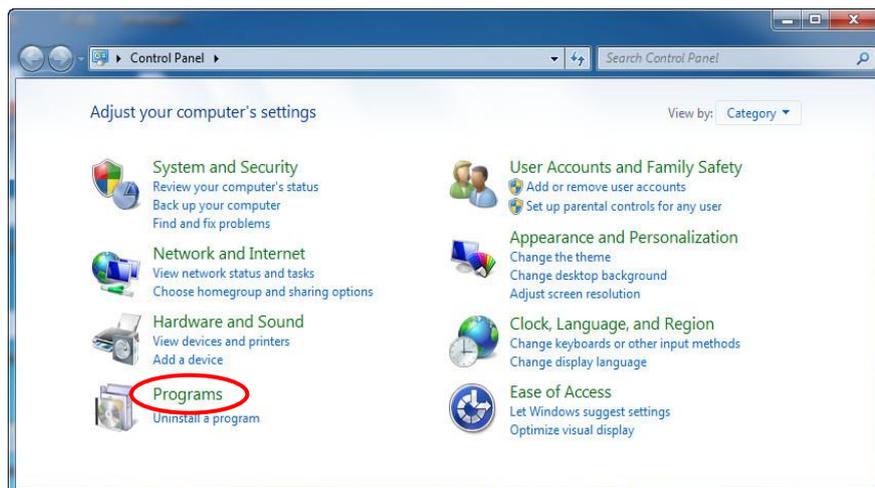
In windows7, Microsoft .NET Framework 3.5 SP1 component is installed by default, and no additional installation is required.

The user can verify if the Microsoft .NET Framework 3.5 SP1 component is installed to the computer by following steps

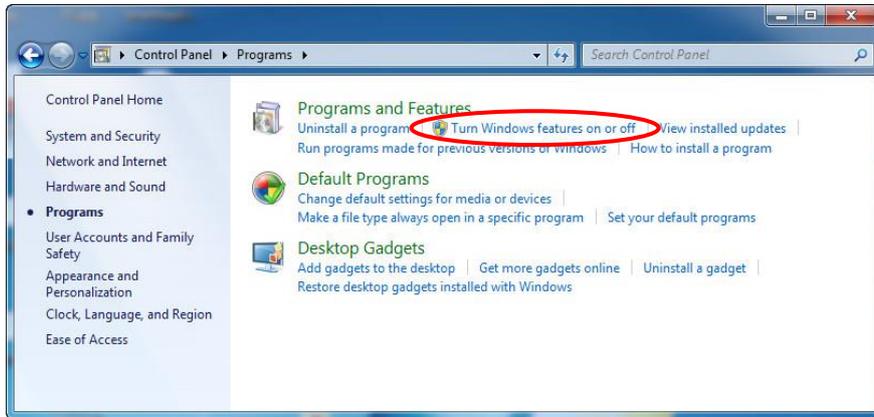
a). Click [Start] → Control Panel.



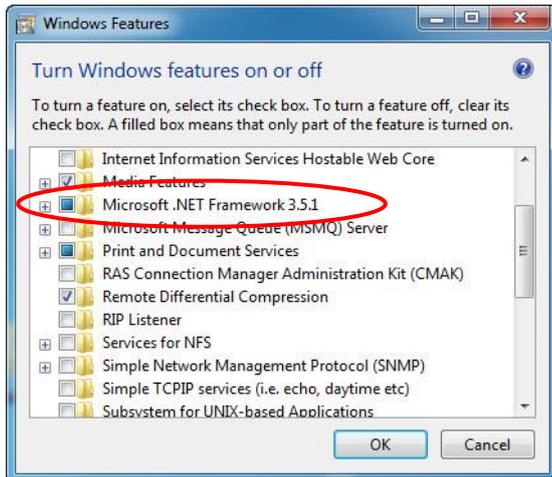
b). Click [Programs].



c). Click [Turn Windows features on or off].



d). Microsoft .NET Framework 3.5 is already correctly installed if the following checkbox is selected.



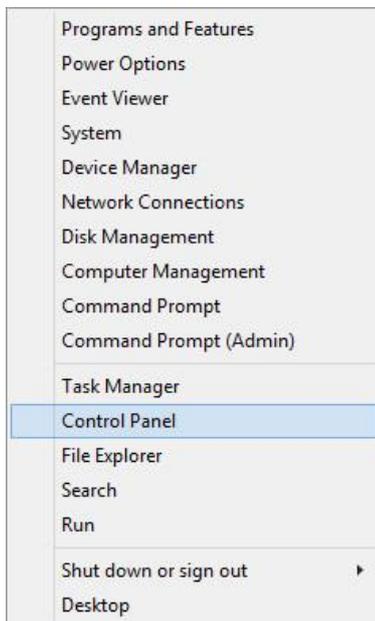
2.1.2 Windows 8.1

Microsoft .NET Framework 4.5.1 is installed in Windows 8.1.

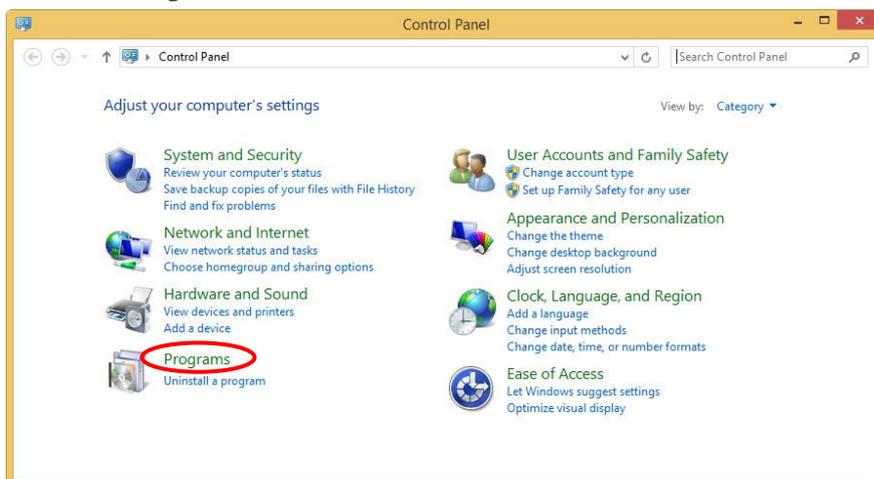
Microsoft .NET Framework 3.5 SP1, however, is not automatically installed in Windows 8.1, and must be separately enabled to run applications that depend on it.

The user can verify if the Microsoft .NET Framework 3.5 SP1 component is installed to the computer by following steps.

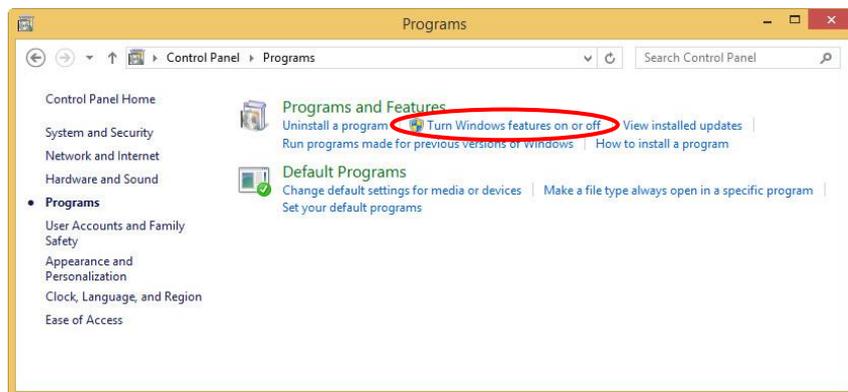
a). Right Click [Start] → Control Panel.



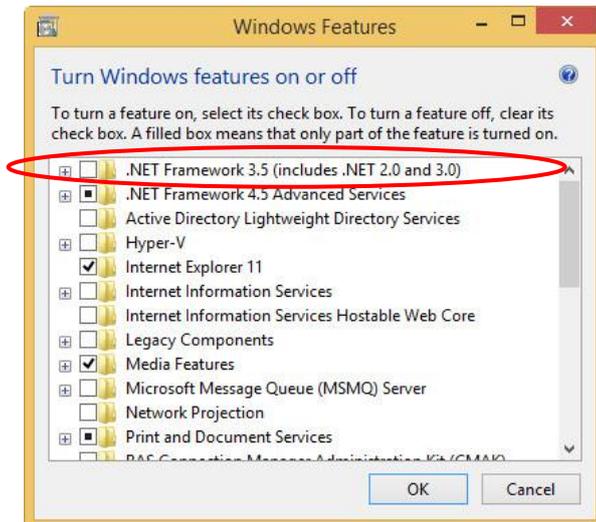
b). Click [Programs].



c). Click [Turn Windows features on or off].



d). Microsoft .NET Framework 3.5 SP1 is already correctly installed if the following checkbox is selected.



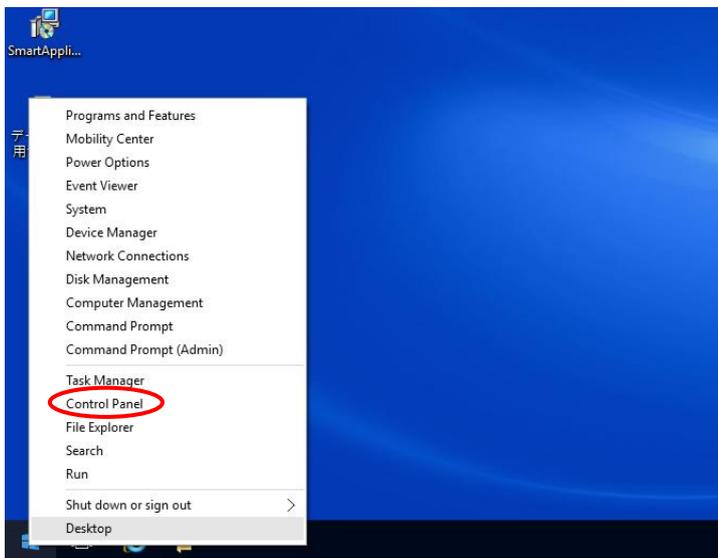
2.1.3 Windows 10

Microsoft .NET Framework 4.6 is installed in Windows 10.

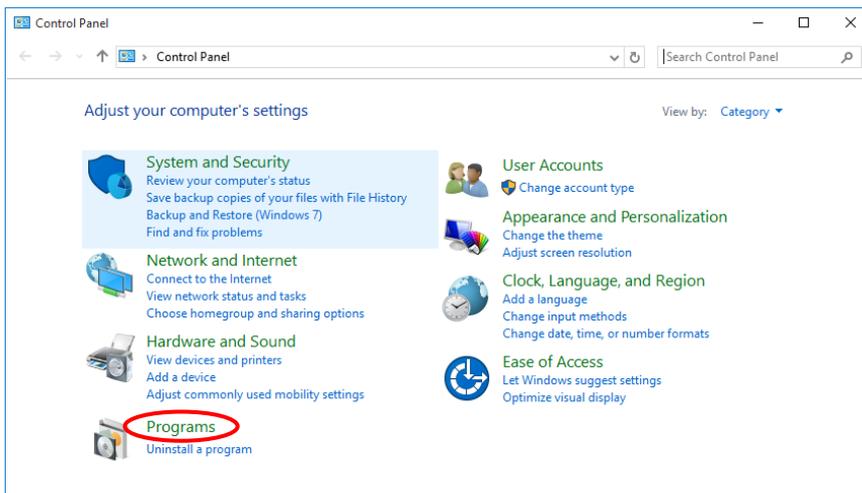
Microsoft .NET Framework 3.5 SP1, however, is not automatically installed in Windows 10, and must be separately enabled to run applications that depend on it.

The user can verify if the Microsoft .NET Framework 3.5 SP1 component is installed to the computer by following steps.

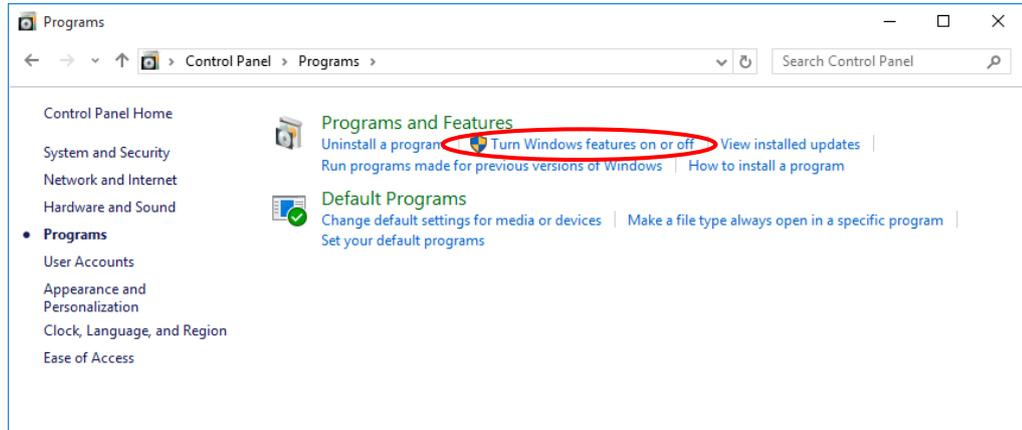
a). Right Click [Start] → Control Panel.



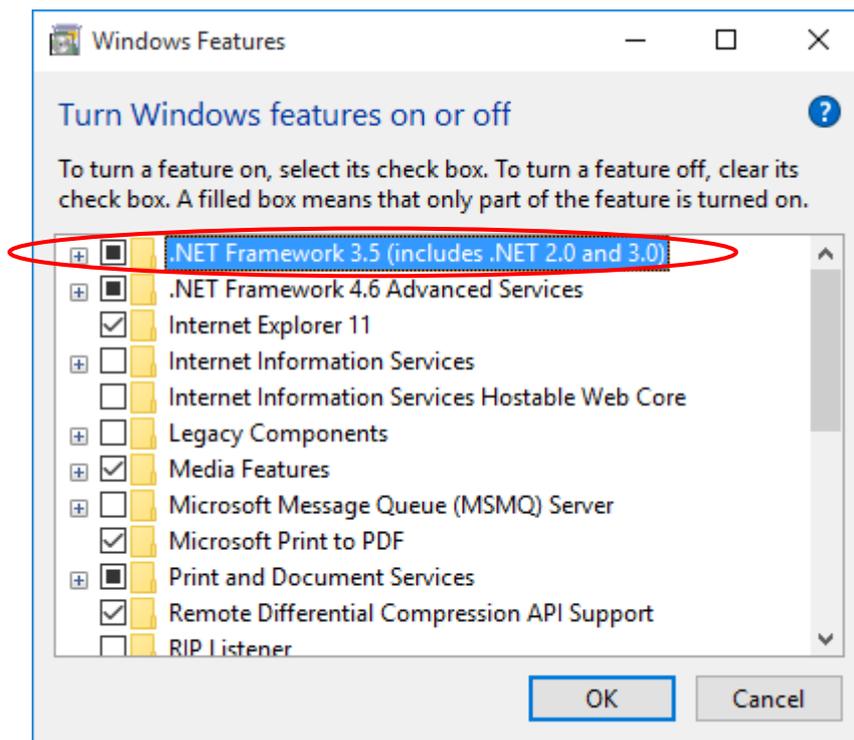
b). Click [Programs].



c). Click [Turn Windows features on or off].



d). Microsoft .NET Framework 3.5 SP1 is already correctly installed if the following checkbox is selected.



2.2 Adobe Reader installation

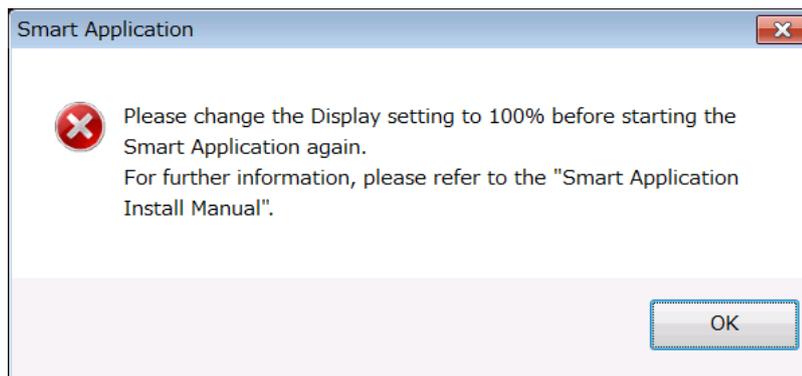
Please visit Adobe website to install Adobe Reader XI or Adobe Reader DC if it's not installed on the computer, so that Smart Application can generate PDF files.

2.3 Display Setting

It is necessary to make the display setting “100%” to start Smart Application.

*below condition check is available after installing Smart Application.

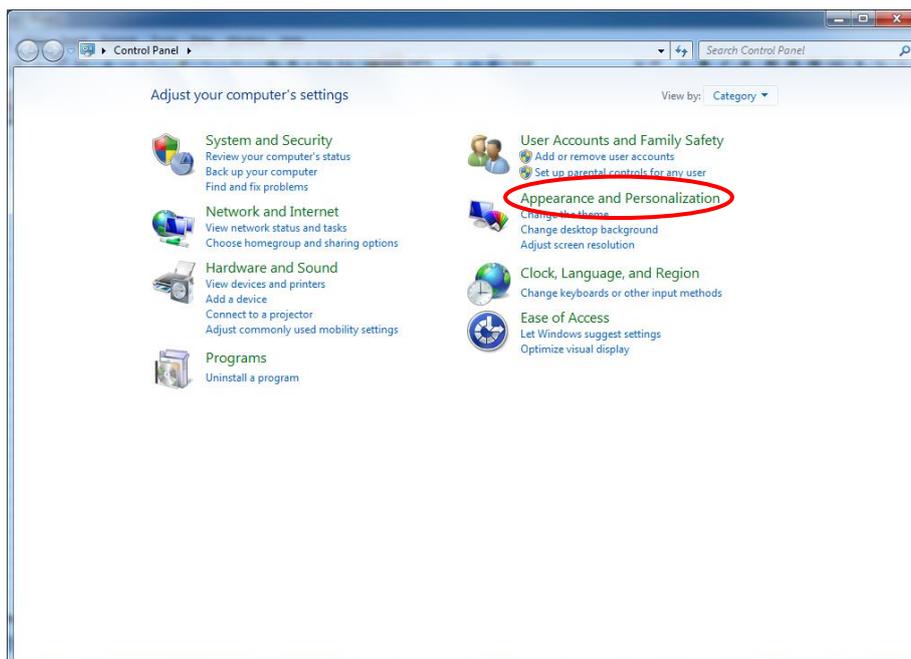
- a). Start [Smart Application].
- b). Below message is shown when display setting is Not “100%”.
*Skip this Display Setting section if below message is not shown.



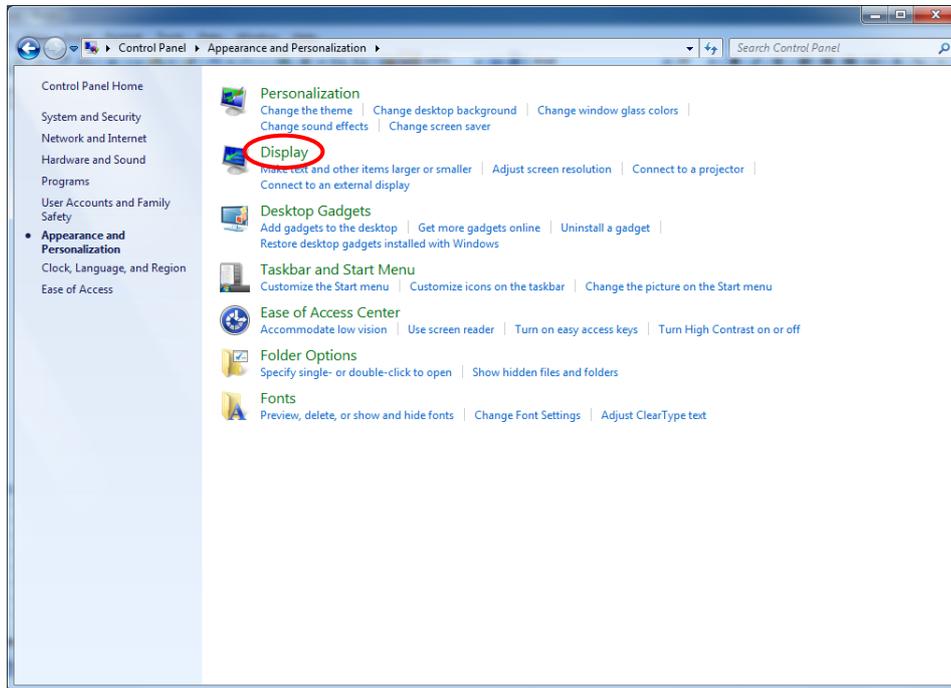
- c). Change the display setting referring the procedures below.

2.3.1 Windows 7

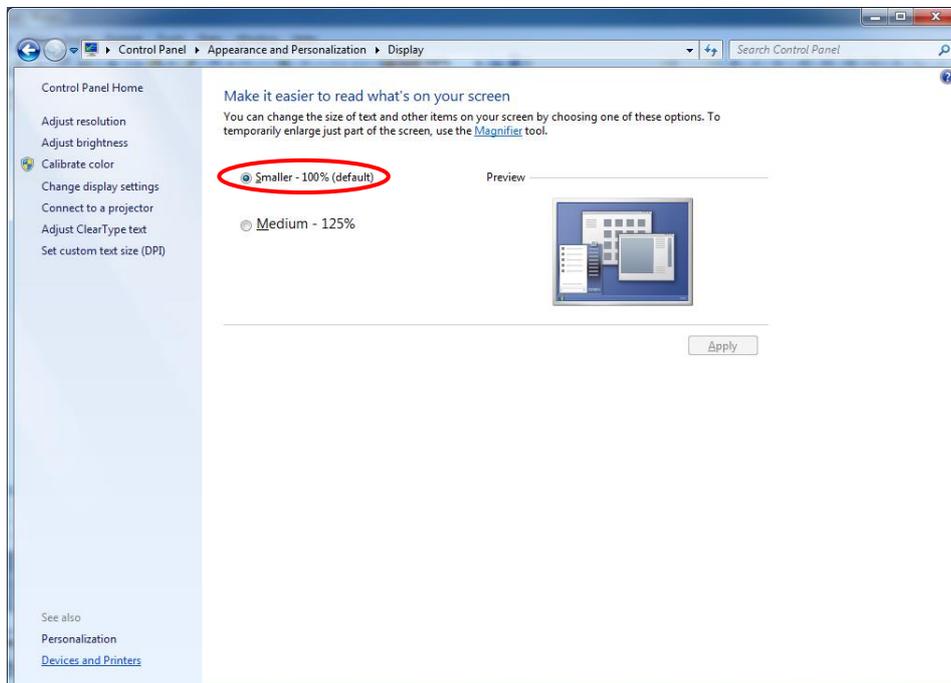
- 1). Open the control panel. Then select [Appearance and Personalization]



2).Select [Display].

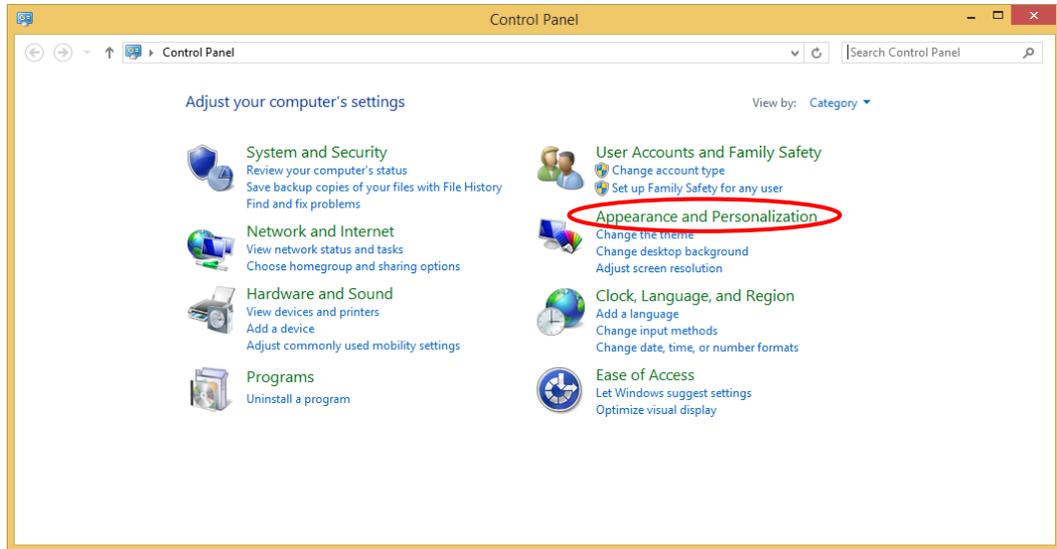


3).Select [Smaller - 100%].

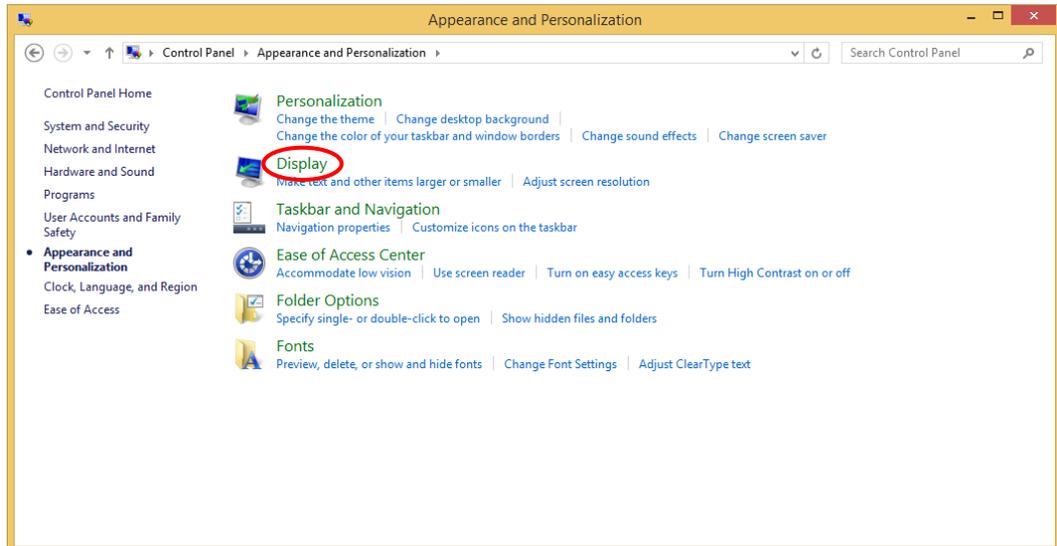


2.3.2 Windows 8.1

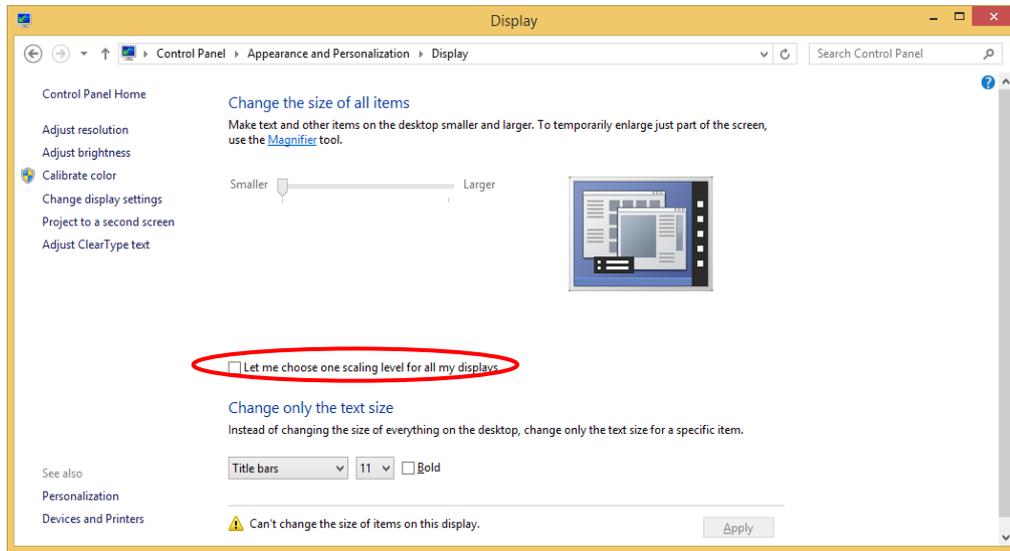
1). Open the control panel. Then select [Appearance and Personalization].



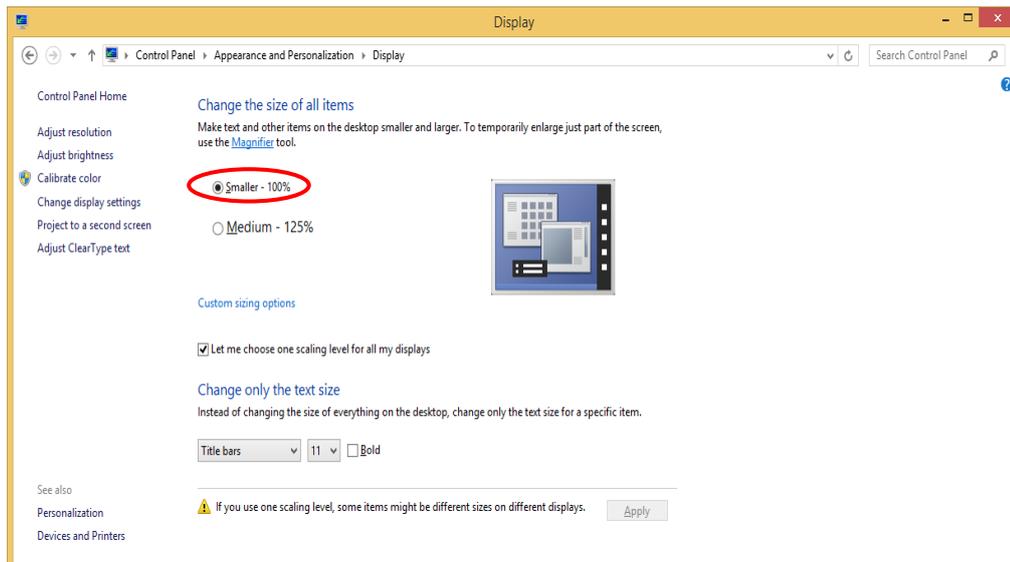
2). Select [Display].



3).Tick [Let me choose one scaling level for all my displays].

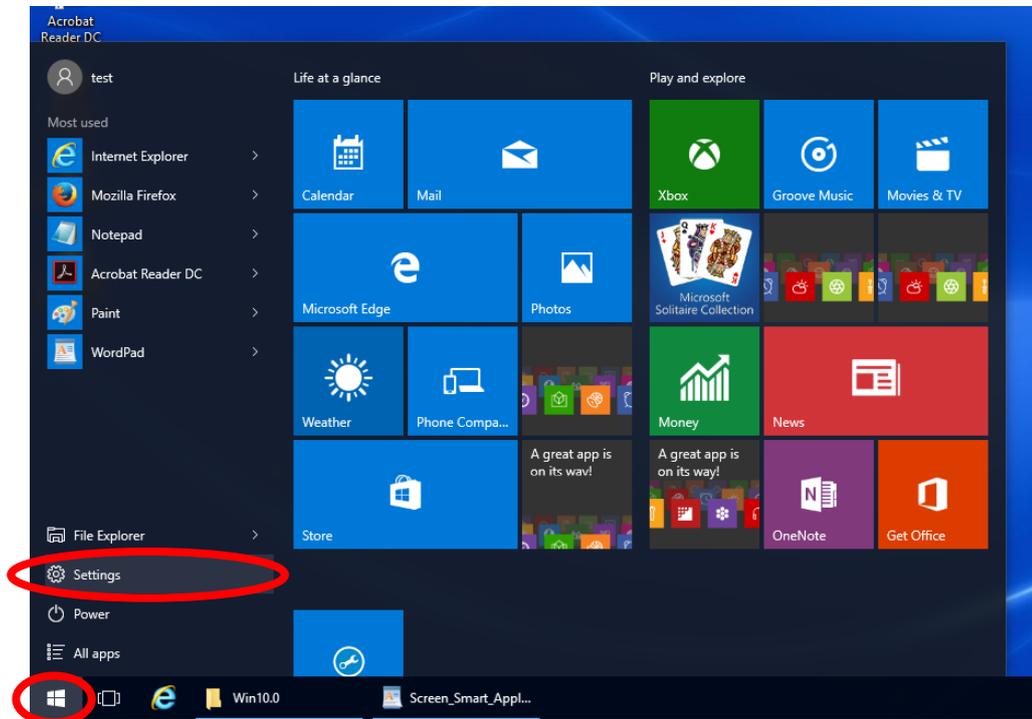


4).Select [Smaller - 100%].

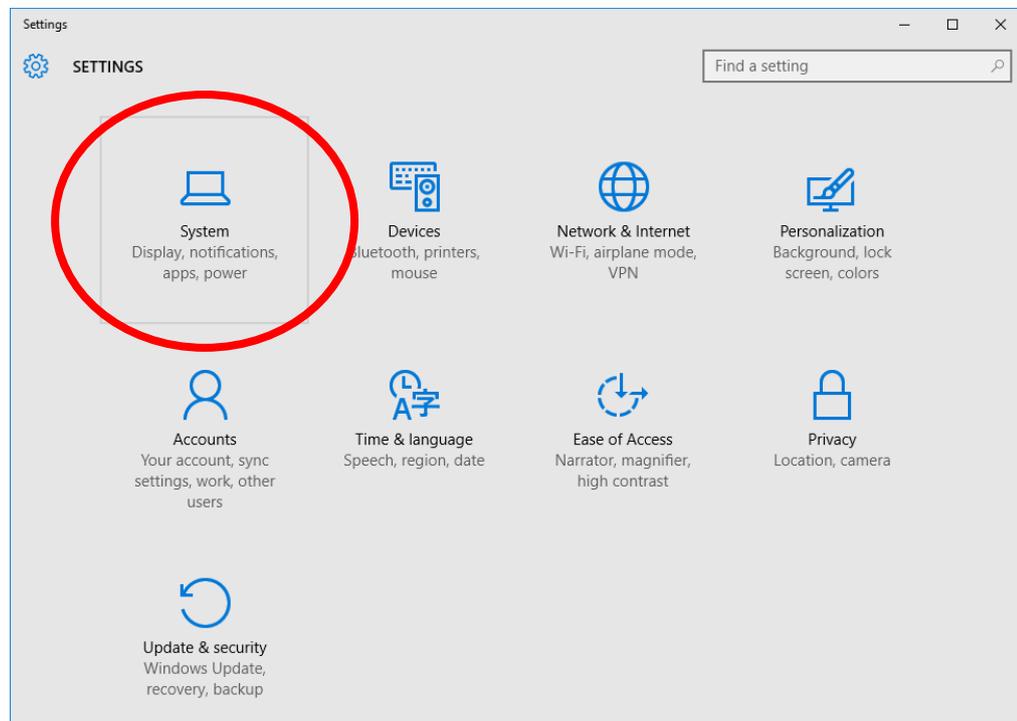


2.3.3 Windows 10

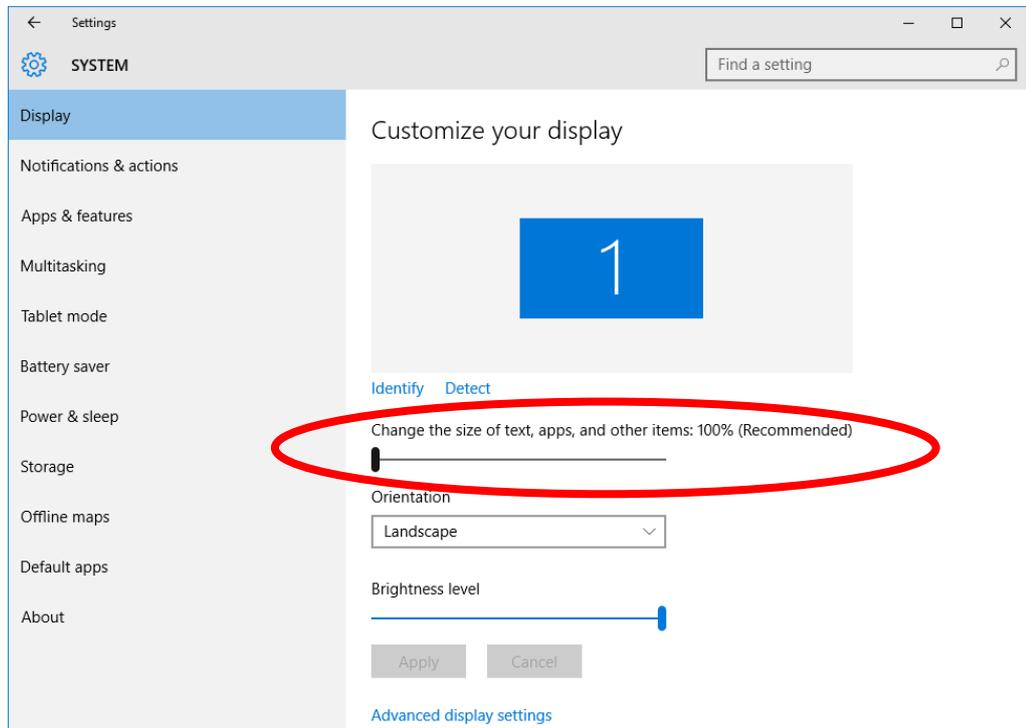
1). Click [Start]. Then Click [Settings].



2). Click [System]



3). Make the display setting 100%.



3 Smart Application Installation

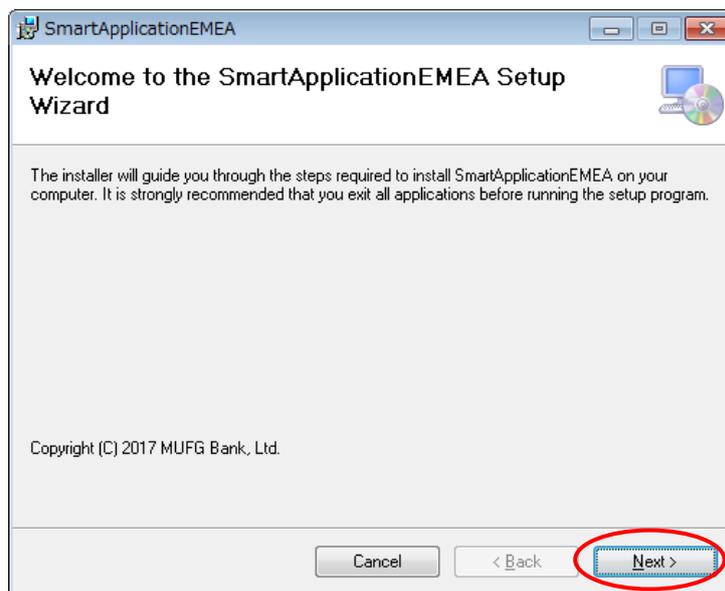
Smart Application installer is located in the COMSUIE Customer Support page.

Please go to

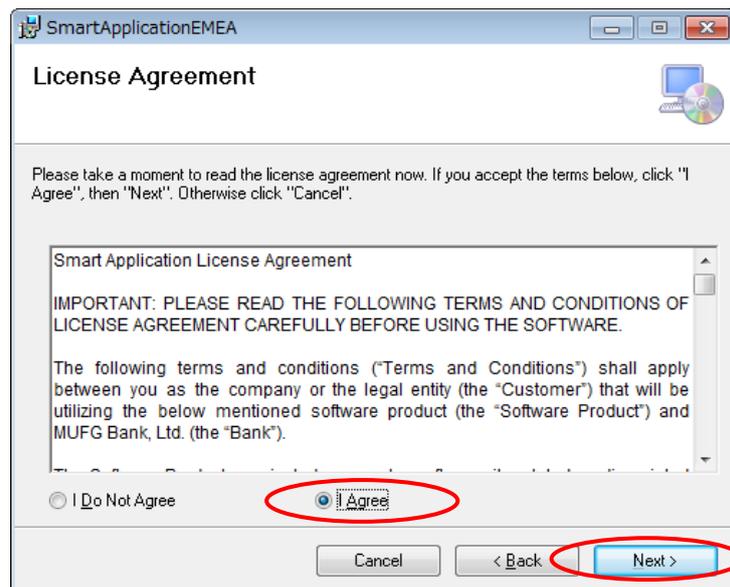
<https://ebusiness.bk.mufg.jp/> > Customer Support > Trade Manager

Then download “Smart Application Installer” under “For Europe, Middle East Users”

- a). Open [Smart Application.msi].
- b). Click [Next] button.



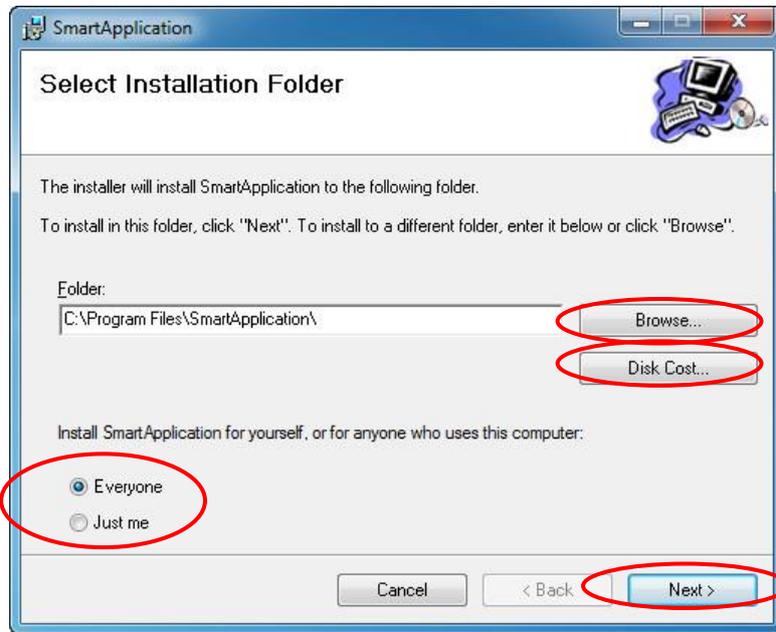
- c). Select [I Agree], and Click [Next].



[Notice]

You can go on to the next step after selecting [I Agree].

d). Select the installation path and user permissions and click [Next]



The default installation path is [system installation directory files/SmartApplication /program].

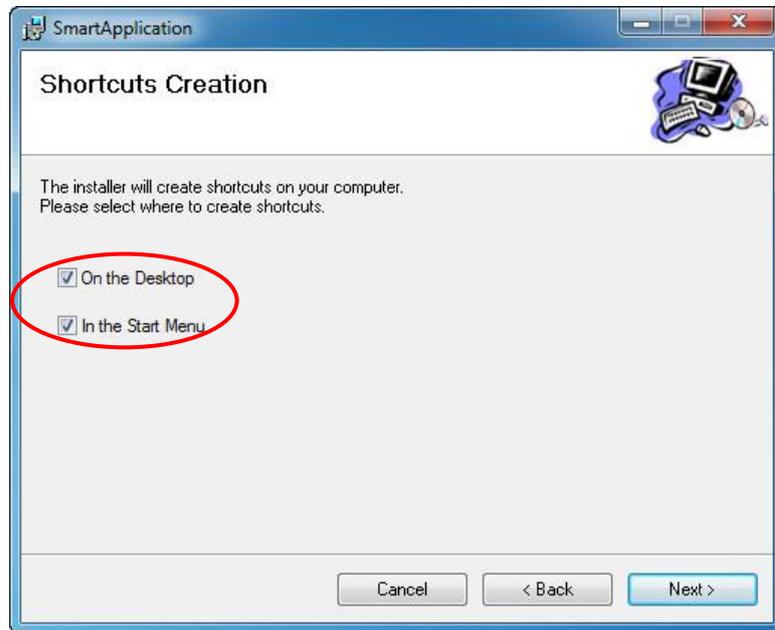
User can change the installation path by clicking [Browse...] button.

Also user can check the remaining disk space by clicking [Disk Cost] button.

[Everyone] and [Just me] are the option to select the user who can see the shortcut of the application on the desktop or in the StartMenu and the user who can find the application in the installation directory.

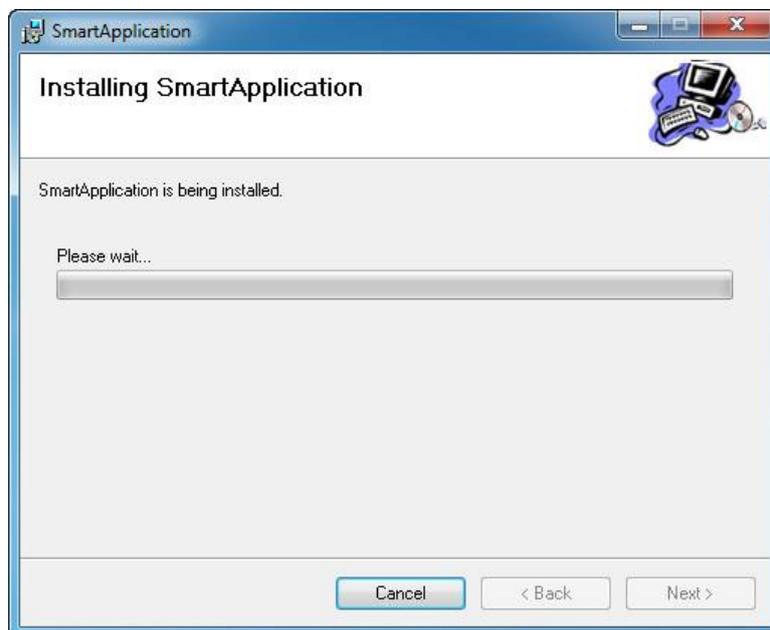
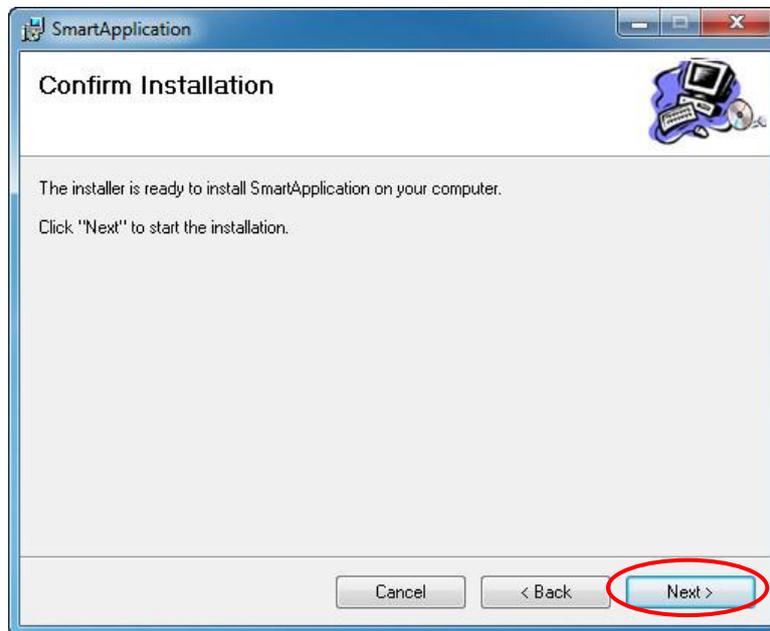
Option	Description
Everyone	All users can see the shortcut of the application on the desktop or in the StartMenu and find the application in the installation directory.
Just me	The only user who installed the software has the right to see the shortcut of the application in the desktop or the StartMenu and find the application in the installation directory.

e). Select where to create the shortcuts of the Smart Application and click [Next].

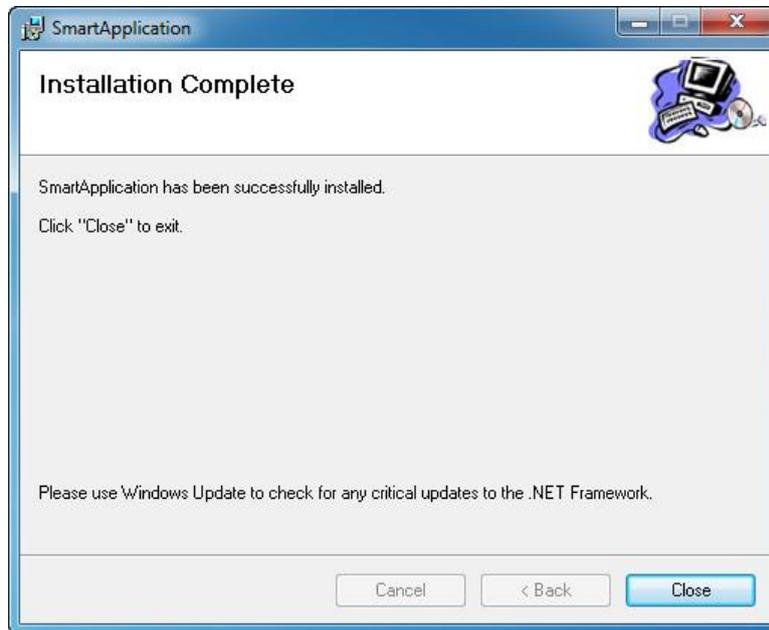


Option	Description
On the Desktop	Create a shortcut on your desktop
In the StartMenu	Create a shortcut in your StartMenu

f). Click [Next] button, then installation starts.



g). After the installation is completed, the following message appears.



Users can start the application by using the desktop shortcut /StartMenu shortcut / software installation directory. Refer to [Smart_Application_Operation_Manual.pdf] > [3. Starting Smart Application] to find out the detailed information.

4 Smart Application Uninstallation

4.1 Uninstallation through the software

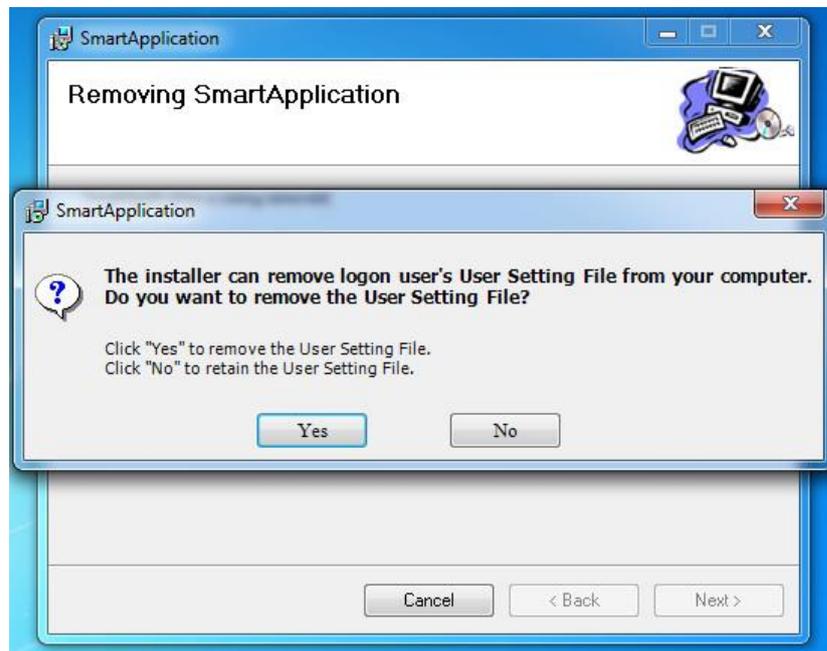
a).Open [SmartApplication.msi], the setup wizard appears.



b).Select [Remove SmartApplication], and click [Finish] button to uninstall the software.

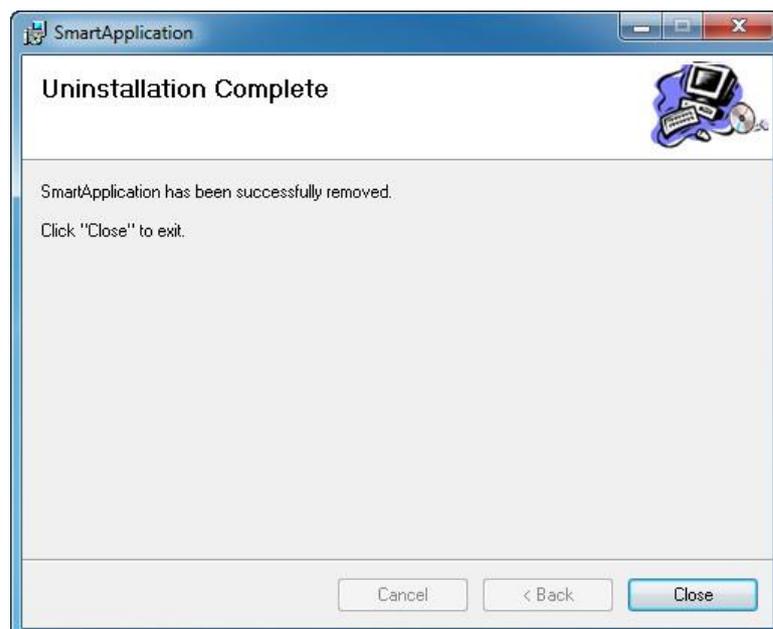


c). Confirm if you need to delete the User Setting file.



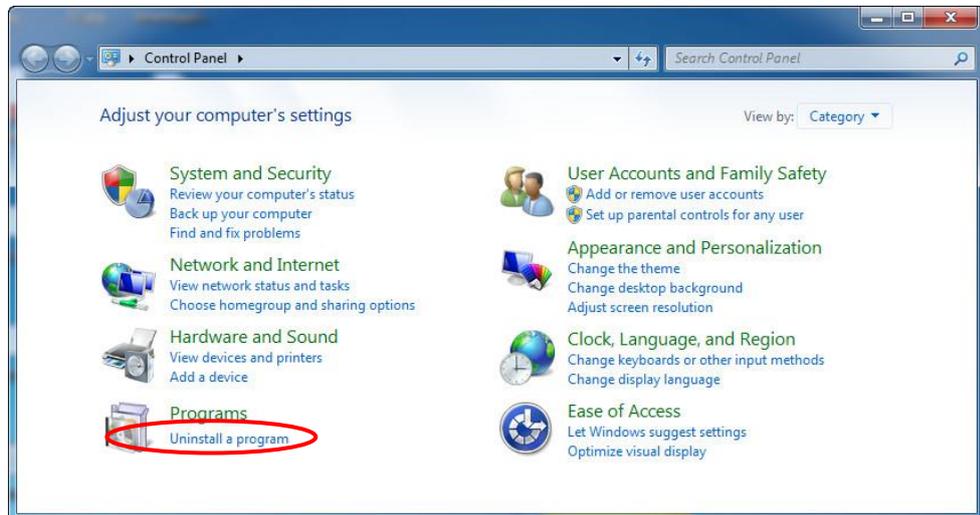
Clicking [Yes] button will delete the User Setting file of the current user.
Clicking [No] button or [X] button on the right will NOT delete the User Setting file.

d). Confirm the software uninstallation.

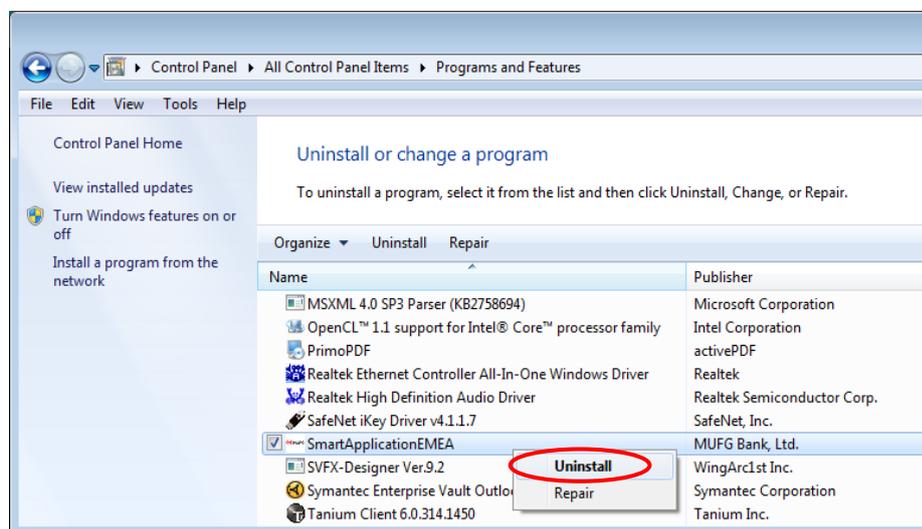


4.2 Uninstallation through the control panel

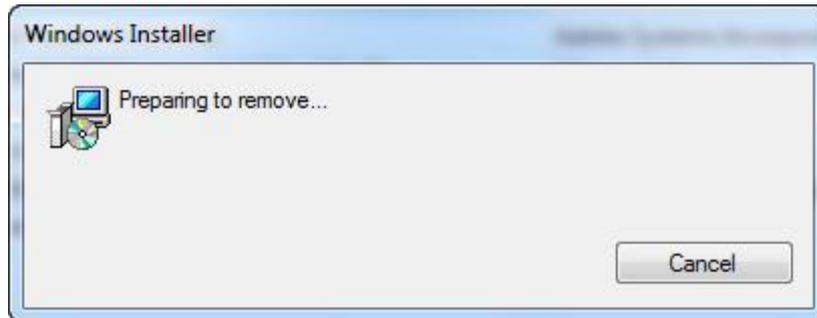
a). Open the control panel, and select [Uninstall a program].



b). Right click [SmartApplication], and select [Uninstall].



c). Select [Yes] button to uninstall the software



d). Confirm if you need to delete the User Setting file.



Clicking [Yes] button will delete the User Setting file of the current user.
Clicking [No] button or [X] button on the right will NOT delete the User Setting file.

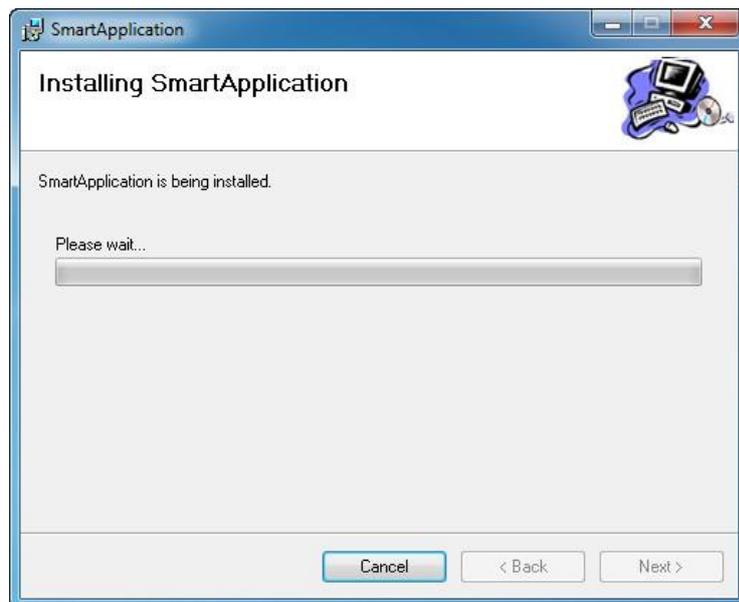
e). [SmartApplication] is removed from the list of software, and the software removal has been completed.

5 Smart Application Repair

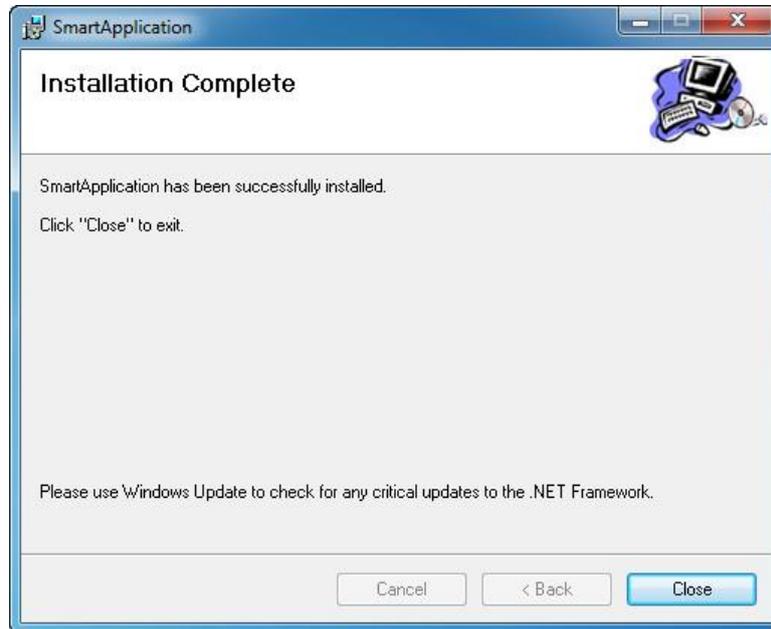
If the installed files are damaged or deleted, user can use [SmartApplication.msi] to repair.

5.1 Repair through software

- a). Open [SmartApplication.msi], the repair and setup wizard appears.
- b). Select [Repair SmartApplication], and click [Finish] button to repair the software.



e). Confirm the software repair.

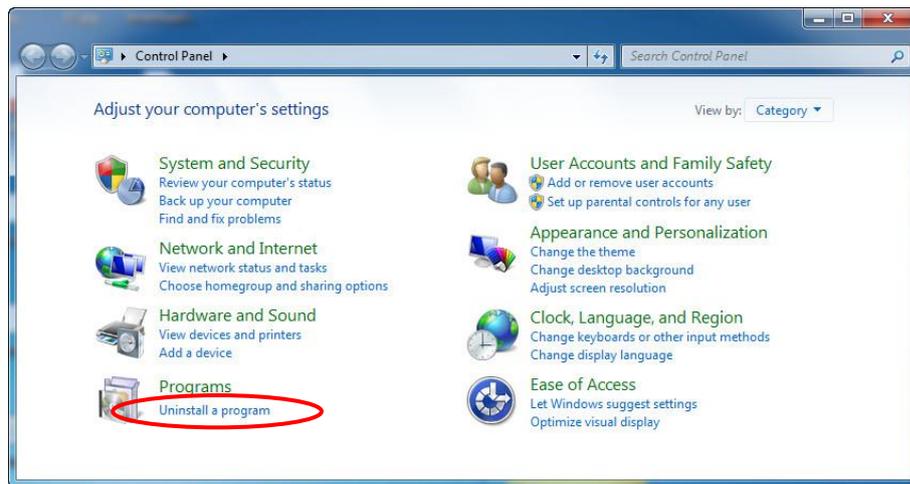


5.2 Repair through the control panel

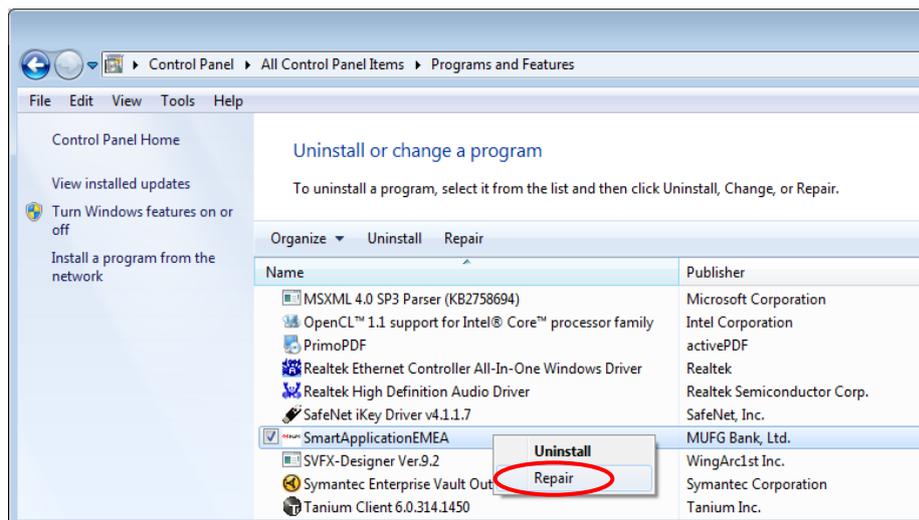
[Notice]

Repairing through the control panel also requires [SmartApplication.msi] on your computer.

a). Open the control panel, select [Uninstall a program].



b). Right click [SmartApplication], select [Repair]



6 Smart Application Update

Smart Application may be updated in the future. When any trouble caused, uninstalling the old version and installing the latest version may resolve the issue.