# COMSUITE Trade Manager User Guide

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# **Chapter 1** Preface

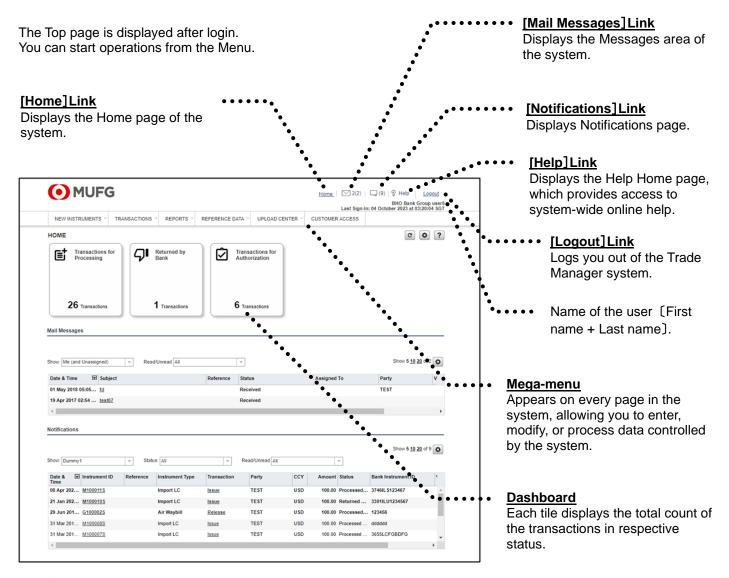
# **Conventions**

Symbol	Description
[ ]	Indicates text displayed on the pages of the system, such as page titles and button names. Example: The [Home] page is displayed.  Click the [Search] button.
噯	Indicates other sections of this manual or Online Help for reference. Click the link as needed to move to the page on the manual.
<b>Å</b>	Indicates notes or tips about operations.
	Describes procedures of supplemental operations, such as other procedures or related operations.

# **Terminology**

Term	Definition
Instruments	Applications, Transactions
Security Profile	A group of security rights that can be assigned to a user

# 1-1 Top page of the System





Hover help texts are added to most of the fields, so when you come across unknown field names, simply point the field so that hover help will appear. If no hover help appears, then please go to Online help by pressing [?] button on top right of the page.



The system allows navigation only through the buttons and links within the pages. Therefore, do not use the controls on your browser's tool bar (such as Back, Forward, and Refresh/Reload) to navigate the system.

# Chapter 2 Login/Logout

# 2-1 Login to the Trade Manager

Login to the Trade Manager through COMSUITE Portal.

# **Steps**

Log in to the COMSUITE Portal.
 For the steps, see "Customer Support" of COMSUITE Portal.

#### URL:

https://ebusiness.bk.mufg.jp/



2. Click on the [TRADE MANAGER] button in Service Menu on the Top page of the COMSUITE Portal.



Register [https://trade.bk.mufg.jp/] as trusted site.

Refer to COMSUITE Portal Customer Support on how to register.

(Mark http://www.bk.mufg.jp/ebusiness/e/ebiz/cs.html)

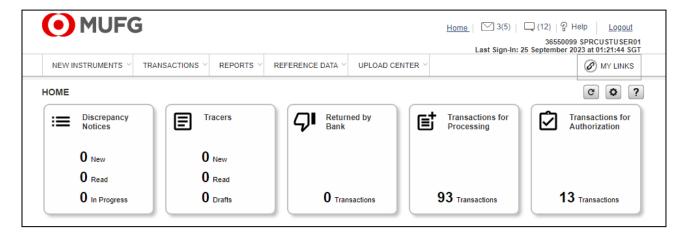


3. Trade Manager Home page appears

Now you have logged in to the Trade Manager.

# 2-2 Dashboard

You will see the overview of the total count and the status of messages and transactions on tiles. When you click the number on the tile, you will be navigated to pre-filtered transactions page. There are five tiles listed below by default.



- 1. Discrepancy Notices\*
  - This tile for Discrepancy Notice always shows zero as a count. \*Please hide this tile as following steps.
- 2. Tracers\*

This tile for Tracer always shows zero as a count. \*Please hide this tile as following steps.

- 3. Returned by Bank
  - This tile counts on transactions returned by Bank.
- 4. Transactions for Processing

This tile counts on transactions that have initiated, pending submission.

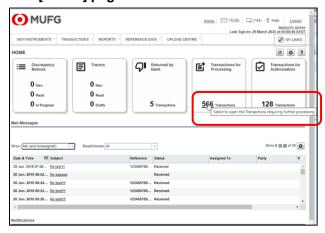
5. Transactions for Authorization

This counts on transactions pending authentication.

From Dashboard tiles, you can navigate as follows.

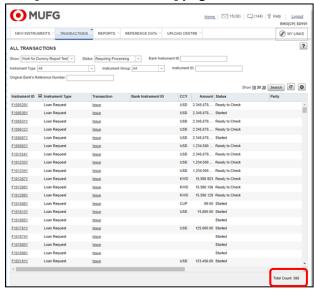
# **Steps**

#### 1. [HOME] page



(1) When you hover the cursor on the number of the tiles, help text will appear.

#### 2. [ALL TRANSACTIONS] page

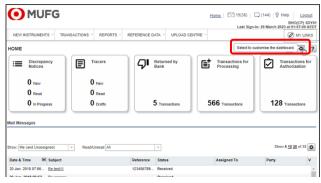


(1) When you click the number of the tile, [AII TRANSACTIONS] page will be displayed. The transactions are pre-filtered according to the tile which you clicked, with the total count in grid matching the count in the tile.

The two tiles, Discrepancy Notice and Tracers always show zero as a count. Please hide them in the following steps.

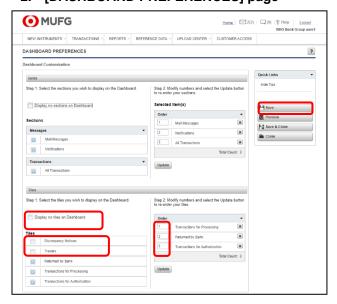
# **Steps**

#### 1. [HOME] page



(1) Click Select to customize the dashboard button.

#### 2. [DASHBOARD PREFERENCES] page



- (1) Un-tick 'Discrepancy Notice' and 'Tracers'.
- (2) You can change the order of the tiles to be shown in dashboard.
- (3) Click [Save] button.



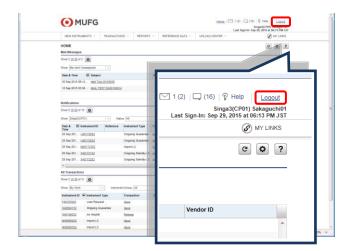
The Dashboard will be displayed on the home page by default.

In case you want to hide all of the tiles, check 'Display no tiles on Dashboard' and click [Save] button.

# 2-3 Logout from the Trade Manager

To prevent other people accessing the Trade Manager using your credential, you must log out after using the system.

# <u>Steps</u>



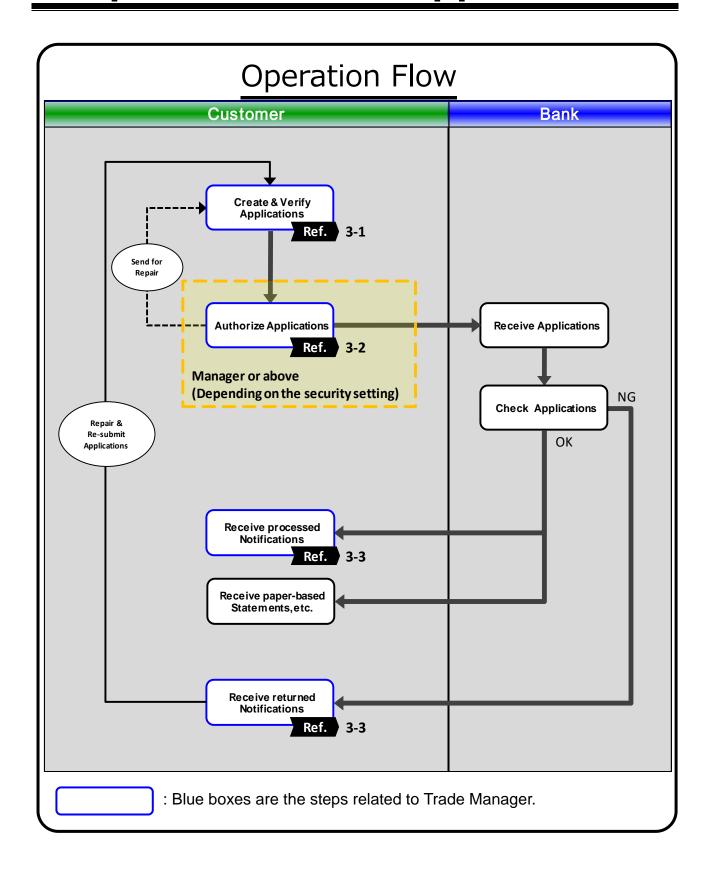
1. Click on the [Logout] button on the top right area of the Trade Manager page.

Now you have logged out from the Trade Manager.



In case you close the window of [Trade Manager] without clicking [Logout] and attempt to log in again within 15 minutes, you will see an warning message saying [You are already logged in.], but you are able to press [continue] and log in again.

# **Chapter 3** Submit Applications



# 3-1 Create Instruments(Applications)

Required Security Profile Setting: Create/Modify

\*Security Profile Setting is maintained by Admin user.

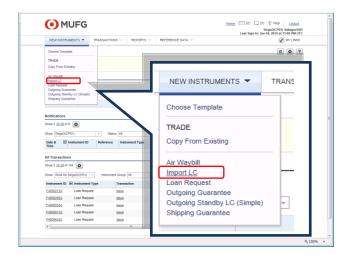
In this section, you will create the application and verify the entered information.

Steps for each application of Issuing/Releasing, such as Import LC, Standby LC, Outgoing Guarantee, Shipping Guarantee, Air Waybill and Loan Request (ARPS), are basically the same.

Please refer to the Amendment when you make an amendment transaction.

# **Steps**

#### 1. [HOME] page



- (1) Click [NEW INSTRUMENTS] from Mega-menu.
- Select required instrument from the list such as [Import LC].



From [NEW INSTRUMENTS], there are 3 ways to start creating new instruments such as

- NEW
- Copy from existing
- Choose template

Please refer to the Online Help for more information. 

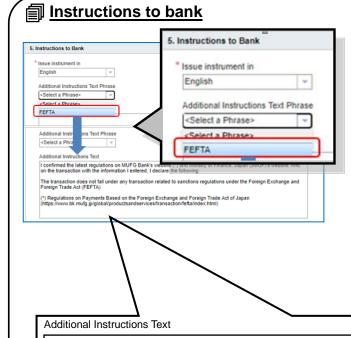
□ Home > Using the System > Instruments Procedures > Instruments

Overview

#### 2. [NEW INSTRUMENTS: IMPORT LC] page



- Enter necessary information (Fields marked \* is mandatory)
- (2) Press [Verify Data] after relevant fields have been properly completed.



Before you press [Verify Data], you must select "FEFTA" in "Additional Instructions Text Phrase" of [5. Instructions to Bank]. After that, compliance declaration phrase will be automatically set in "Additional Instructions Text".

Please access the below link and confirm the latest regulations before making declaration. <a href="https://www.bk.mufg.jp/global/productsandservic">https://www.bk.mufg.jp/global/productsandservic</a> es/transaction/fefta/index.htm

If you do not select "FEFTA", Bank will reject your transaction due to lack of the compliance declaration.

This applies only to Import LC issuance and amendment, not to the oher applications such as Outging Guarantee and Standby LC.

I confirmed the latest regulations on MUFG Bank's website (\*) and Ministry of Finance, Japan (JMOF)'s website. And on the transaction with the information I entered, I declare the following:

The transaction does not fall under any transaction related to sanctions regulations under the Foreign Exchange and Foreign Trade Act (FEFTA)

(\*) Regulations on Payments Based on the Foreign Exchange and Foreign Trade Act of Japan (https://www.bk.mufg.jp/global/productsandservices/transaction/fefta/index.html)

#### 3. [NEW INSTRUMENTS: IMPORT LC] page



When the verification is successful, ["Instrument No." successfully updated] will be displayed, and the status of the instrument becomes [Ready to Authorize].



When an error message appears, please enter the required information following the error message and press [Verify Data] again.

Refer to the sample image of the error message as below:



'Beneficiary City' is required.

# Session Time Out

Your session will be timed out when there is no operation for 15 minutes after your login.

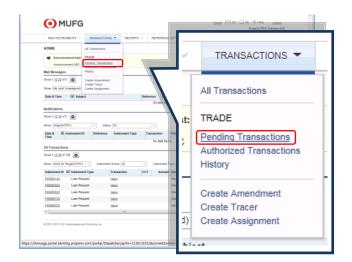
# 3-2 Authorize Instruments

Required Security Profile Setting: Authorize
\*Security Profile Setting is maintained by Admin user.

In this section, you will authorize the applications with [Ready to Authorize] status.

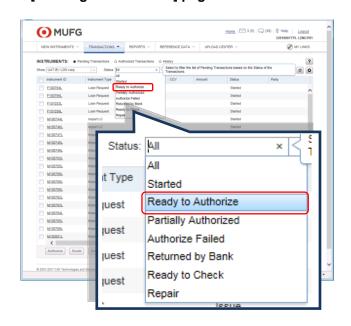
# **Steps**

#### 1. [HOME] page



- (1) Click [TRANSACTIONS] from Mega-menu
- (2) Select [Pending Transactions] from the list.

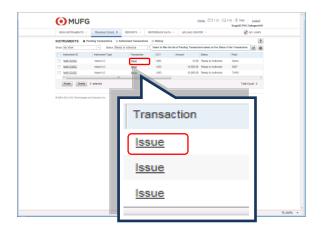
#### 2. [Pending Transactions] page



The list of the instruments with the pending status will be displayed.

Select [Ready to Authorize] from the [Status] pull-down.

#### 3. [Pending Transactions] page



The list of the instruments with [Ready to Authorize] status will be displayed.

Click transaction (E.g.: [Issue]) of the Instrument that you would like to authorize.



You can authorize one or more instruments by ticking the checkbox next to each instrument row item in the list view and then pressing the [Authorize] button. All the instruments will be selected by ticking the check box on top.

### 4. [INSTRUMENTS: IMPORT LC] page

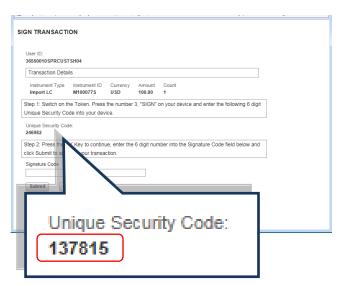


- (1) Check the instrument information provided.
- (2) Click [Authorize].



Click [Send for Repair] when you would like to send back the instrument for correction/revision.

# 5. [SIGN TRANSACTION] page



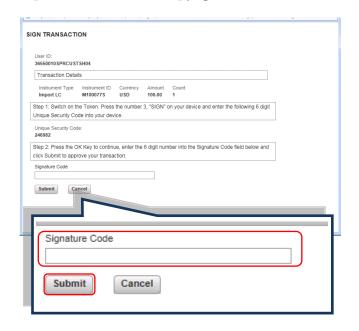
Find [Unique Security Code].

#### 6. [OTP TOKEN]



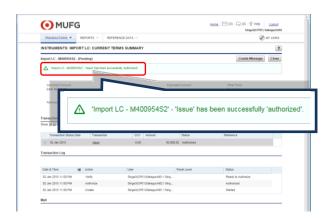
- (1) Press "3" (SIGN) button to start the process.
- (2) Enter the [Unique Security Code].
- (3) Press "OK" on the bottom right of the Token.
- (4) "Response code" is shown.

# 7. [SIGN TRANSACTION] page



- (1) Enter the "Response code" displayed on the Token to [Signature Code] on the screen.
- (2) Press [Submit].

# 8. [INSTRUMENTS: IMPORT LC: CURRENT TERMS SUMMARY] page



The [status] of the instrument will be changed to [Authorized].

Now the application is sent to the bank

# 3-3 Check Results

Required Security Profile Setting: Notifications
\*Security Profile Setting is maintained by Admin user.

In this section, you will check the result of the application submissions.

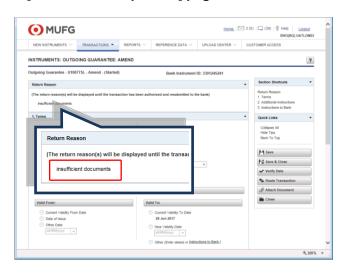
[Notifications] are sent to you when the bank finish operations and update the status of the instruments.

# **Steps**

#### 1. [HOME] page



2. [Instruments: Import LC] page



In the [Home] page, there is [Notifications] area. The [Status] of the instruments are [Processed by Bank] and [Bank Instrument ID] appears when the application submissions are successfully completed.

In case, instruments are [Returned by bank], Click [Issue/Amend] of the returned instrument.

[Return Reason] of the instrument is displayed.

Following the [Return Reason], please make a modification on the application and re-submit it to the bank.

# **Chapter 4** Inquire Applications

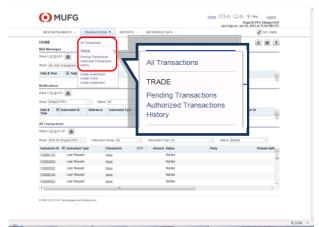
# 4-1 Inquire Applications

Required Security Profile Setting: Inquiry \*Security Profile Setting is maintained by Admin user.

In this section, you will make inquiries of applications and also create amendments from the menu.

# **Steps**

1. [HOME] page (To inquire)



- (1) Click [TRANSACTIONS] from Mega-menu.
- (2) Select required ["Inquiry menu"] from the list.

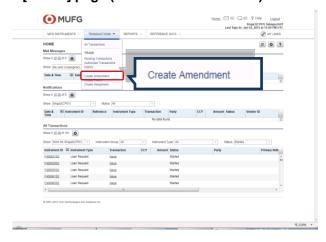


"Inquiry menu"

- All Transactions
- Pending Transactions
- Authorized Transactions
- History

Please refer to the Online Help for more information. Home > Using the System > Instruments Procedures > Instruments Overview

#### 2. [HOME] page (To create amendments)



- (1) Click [TRANSACTIONS] from Mega-menu.
- (2) Select [Create Amendment] from the list.



Please refer to the Online Help for more Amendment information. Help for more the System > Instruments Procedures > Instruments Overview



For cancelation of the instruments, please request to the bank by using [Other Conditions] of [Amend] page.

# Chapter 5 Appendix

# 5-1 Corporate Customer Settings and User Settings

Corporate Customer setting and User setting will be done by bank upon submitting the application forms below.

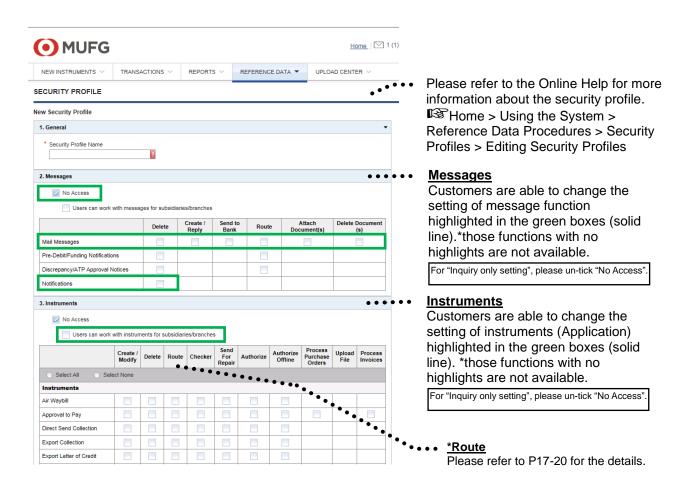
- [COMSUITE Trade Manager Application for Service Setup]
- [Singapore Branch Application for Multi-Product User Maintenance]

# 5-2 Security Profile Settings

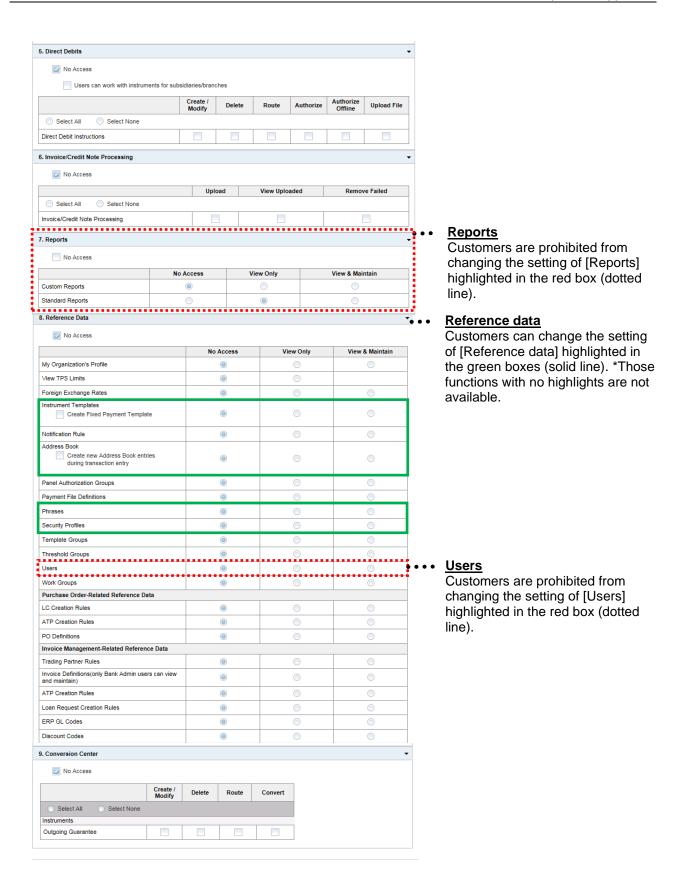
Customer admin users are able to maintain the security profile setting of the customer users.

- Step 1 Click [REFERENCE DATA] from Mega-menu, then select [Security Profiles] from the list.
- Step 2 Change the setting of the security profile (refer to the screen shot below).

\*Customer admin users/customer non-admin users must not maintain the [Users] and [Reports] settings, thus it is prohibited for the customer from enabling [Users] and [Reports] in the security profile setting page. The bank do not support the service when the customer changes the settings.



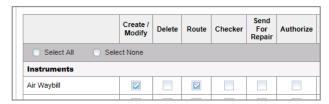
Direct Send Collection											
Export Collection											
Export Letter of Credit											
mport Letter of Credit										_	
ternational Payment											-
oan Request											
utgoing Guarantee											
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Select All Select All			Auth			Apply		Apply		Modify d Send te	Rese Send Send Suppl
Select All Signature Select Al		95	Auth		Authorize	Apply Payment	Payment	Apply Adjusted Payment	Adjusted Paymen	Modify d Send te	Rese Send Send Suppl
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# 5-3 Route function

# Precondition

#### 1. [Security Profile Settings] page



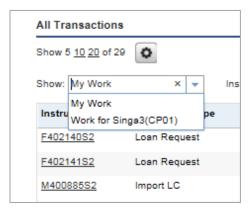
Anyone who "Create" or "Check" or "Authorize" can "Route" the transaction to the "Authorizer". Which means, when a customer authorization process is:

Create(UserA) → Check(UserB) →
Authorize(UserC) → Authorize(UserD)
then UserB and UserC can route the transaction.

Also, when there is no "Checker",

 $Create(UserA) \rightarrow Check(UserB) \rightarrow Authorize(UserC) \rightarrow Authorize(UserD)$  then UserA and UserC can route the transaction.

### 2. [All Transactions] section of the [Home] page



As an authorizer select "My Work", those transactions which are routed to the authorizer are listed.

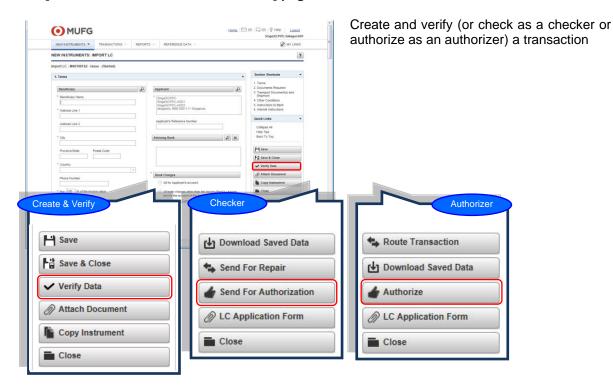
As the authorizer select "Work for (Corporate customer name)", then all the transactions including the ones which are routed to the other users are listed.

This means that "Route" function can not control who to authorize the transactions but it can just notify the designated authorizer to do the authorization of a particular transaction.

# How to operate

# **Steps**

# 1. [NEW INSTRUMENTS: IMPORT LC] page

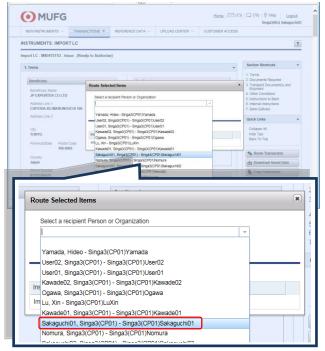


# 2. [INSTRUMENTS: IMPORT LC] page



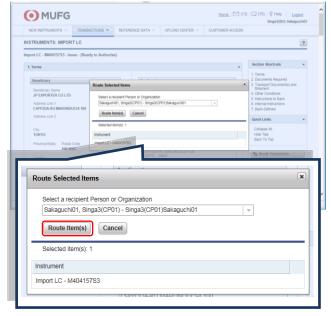
Click [Route Transaction]

# 3. [INSTRUMENTS: IMPORT LC] page



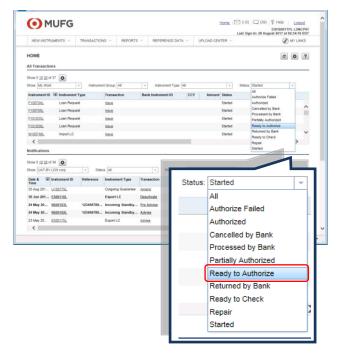
Select the user who needs to authorize the paticular transaction.

# 4. [INSTRUMENTS: IMPORT LC] page



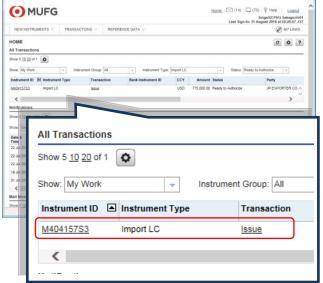
Click [Route Item(s)]

#### 5. Home page of the authorizer



- (1) Designated authorizer login to the Trade Manager.
- (2) Select "My work" in [Show] pull-down.
- (3) Select "Ready to Authorize" in [Status] pull-down.

#### 6. Home page of the authorizer



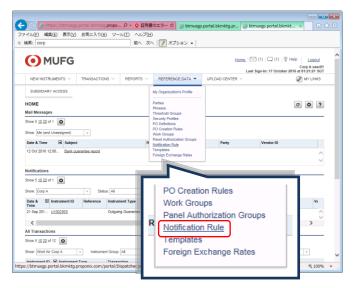
Routed "Ready to Authorize" transaction can be found.

# 5-4 Notification Settings

Users with appropriate security profile can maintain [Notification Rule] to send out e-mail notifications.

# **Steps**

# 1. [HOME] page



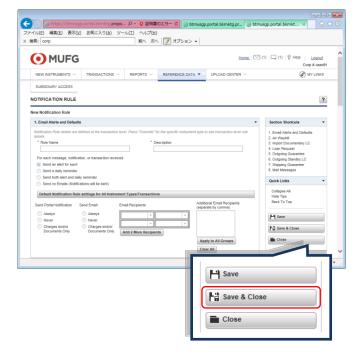
On the homepage, go under [Reference Data] and click on [Notification Rule].

# 2. [NOTIFICATION RULE] page



Click on [New]

### 3. [NOTIFICATION RULE] page



Setup the [Notification Rule] and Click [Save & Close].

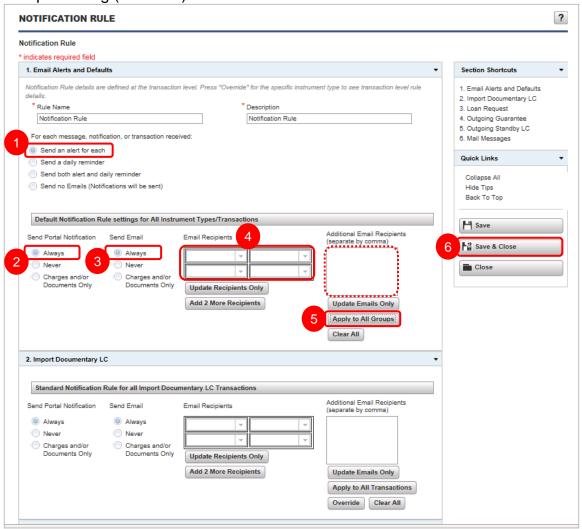


Please refer to the online help by clicking the top right ? for the details.



The option "Send a daily reminder", "Send both alert and daily reminder" and "Charges and/or Documents only" are currently unavailable.

# Sample setting (standard)



# 5-5 Working with Purchase Orders

The purchase order processing functionality allows you to incorporate data from your organisation's system into applications of Import Letters of Credit. When you upload a purchase order data file, you can control the details of the upload by selecting a PO definition and associated LC creation rules (PO creation rules).

Please refer to the Online Help for more details.

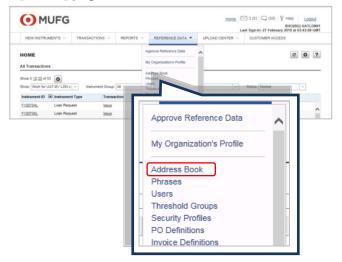
Home > Using the System > Instruments Procedures > Working with Purchase Orders > Working with Purchase Orders

# 5-6 Create Parties in Address Book

Users with appropriate security profile can create parties in Address Book.

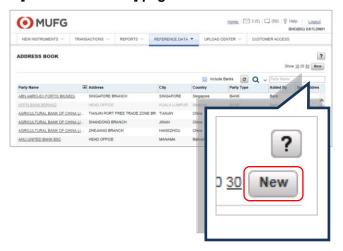
# **Steps**

#### 1. [HOME] page



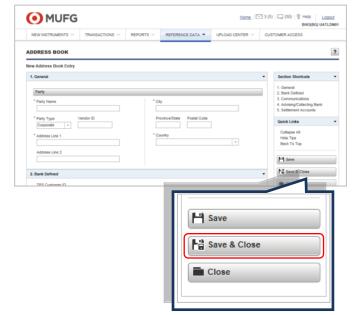
On the homepage, go under [Reference Data] and click on [Address Book].

#### 2. [ADDRESS BOOK] page



For creating new party, click [New].

# 3. [New Address Book Entry] page



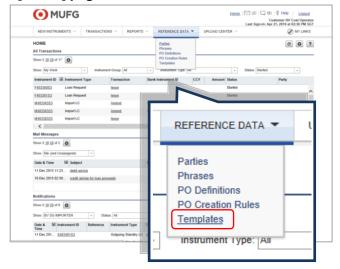
Key in the details, then click [Save & Close].

# 5-7 Create Templates

Users with appropriate security profile can create templates.

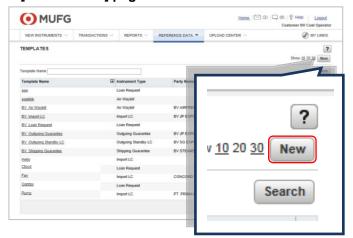
# **Steps**

# 1. [HOME] page



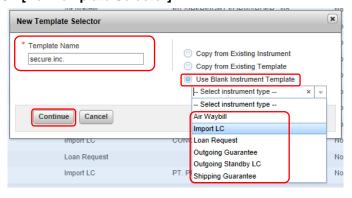
On the homepage, go under [Reference Data] and click on [Templates].

### 2. [TEMPLATES] page



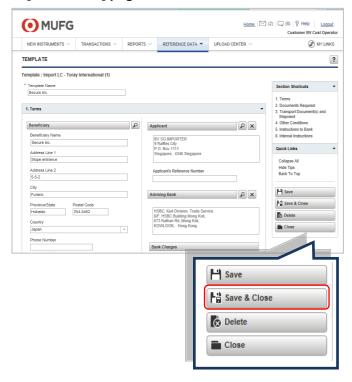
For creating a new template, click [New].

#### 3. [NewTemplate Selector]

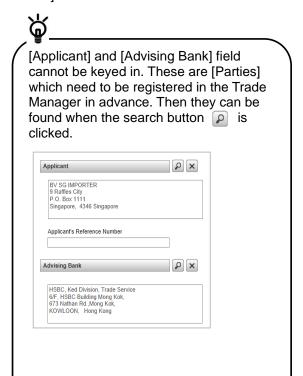


- (1) Give a name to the new template.
- (2) Select [Use Blank Instrument Template].
- (3) Select the type of instrument.
- (4) Click [Continue].

### 4. [TEMPLATE] page



Key in the template details, and then click [Save & Close].

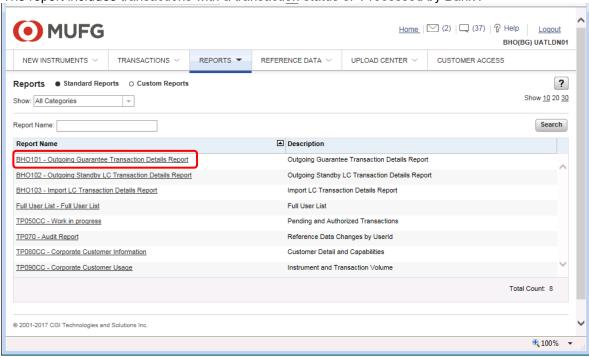


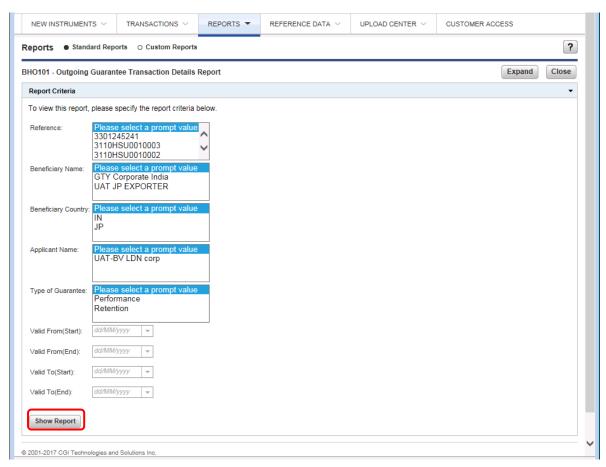
# 5-8 Reports

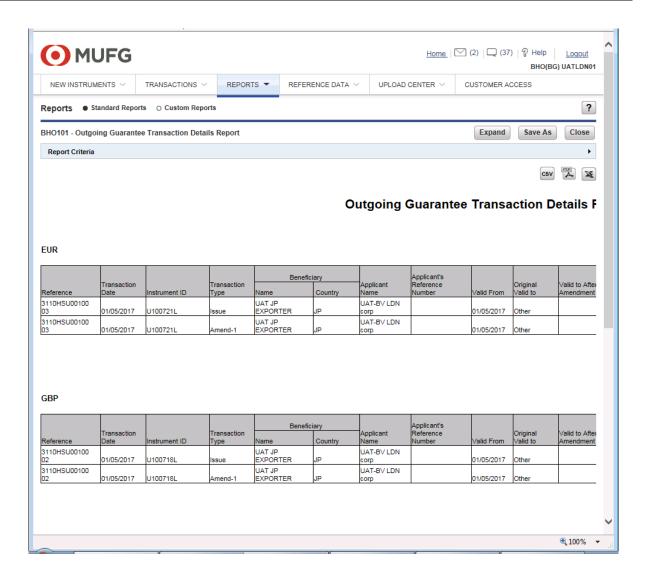
Below reports are available.

BHO101 - Outgoing Guarantee Transaction Details Report

The report includes transactions with a transaction status of 'Processed by Bank'.

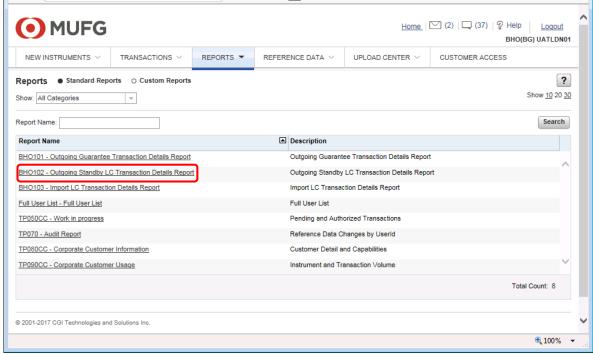


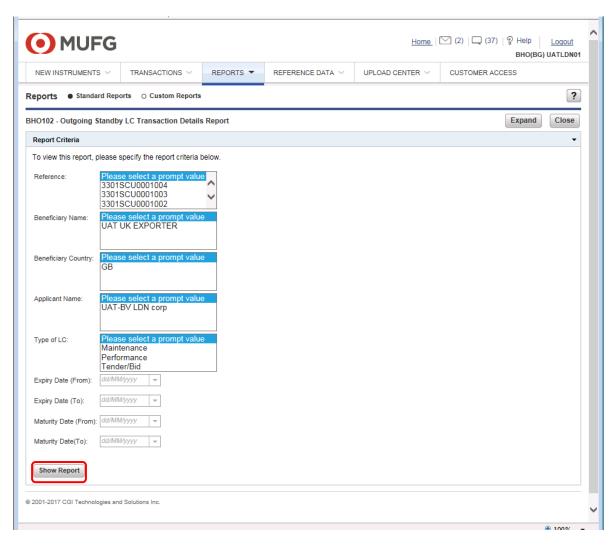


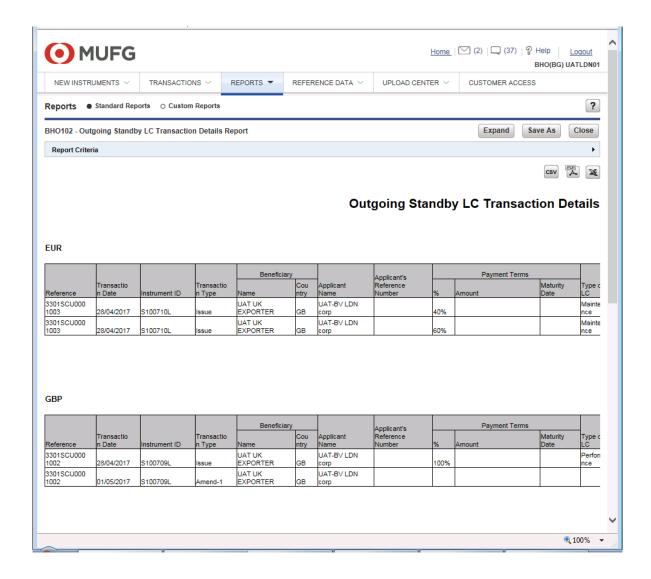


# BHO102 - Outgoing Standby LC Transaction Details Report

The report includes transactions with a transaction status of 'Processed by Bank'.

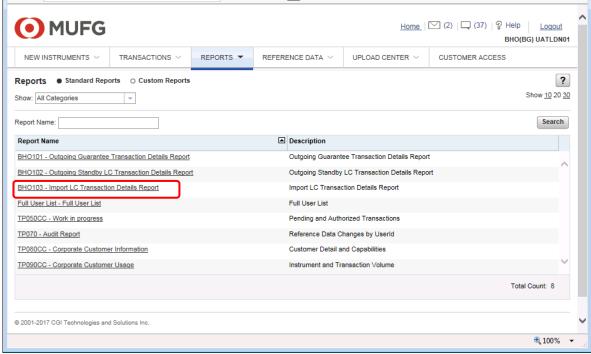


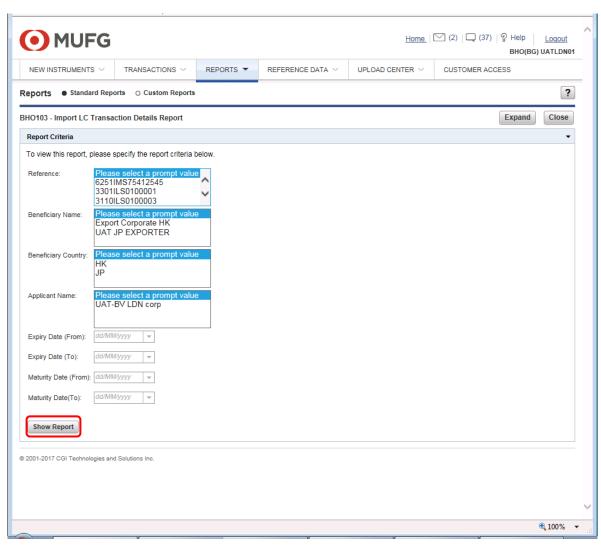


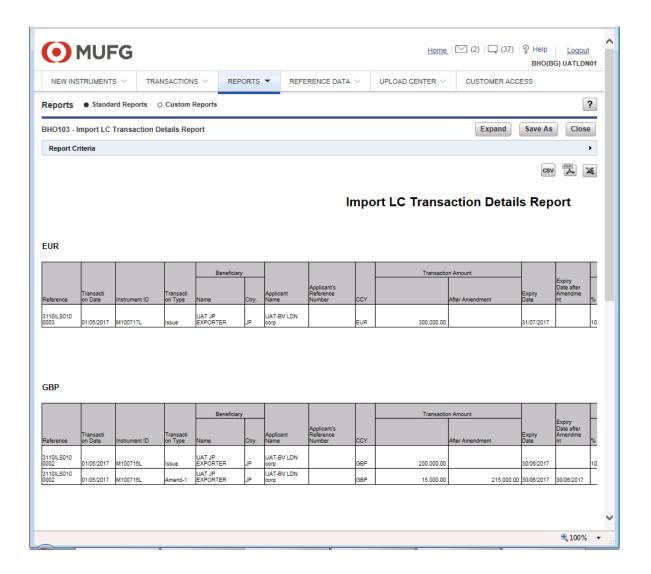


# BHO103 - Import LC Transaction Details Report

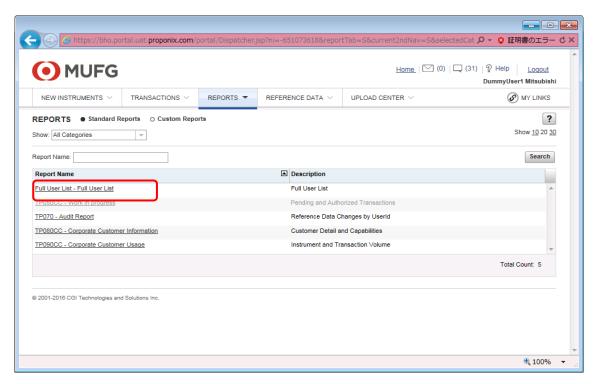
The report includes transactions with a transaction status of 'Processed by Bank'.

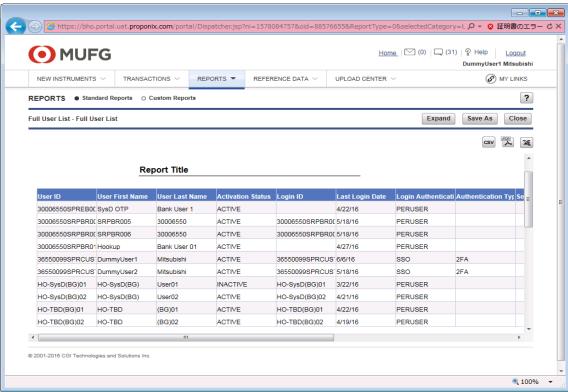






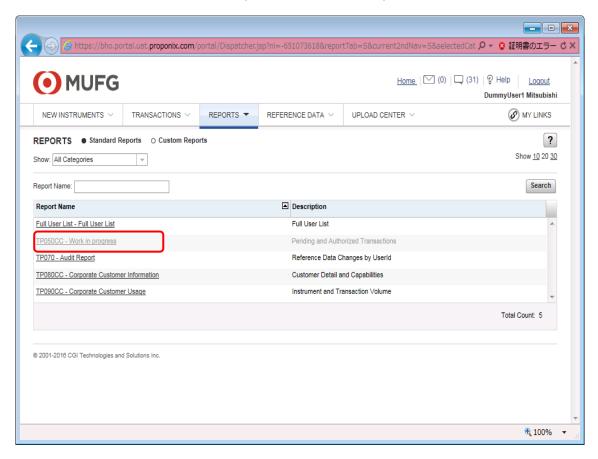
### • Full User List



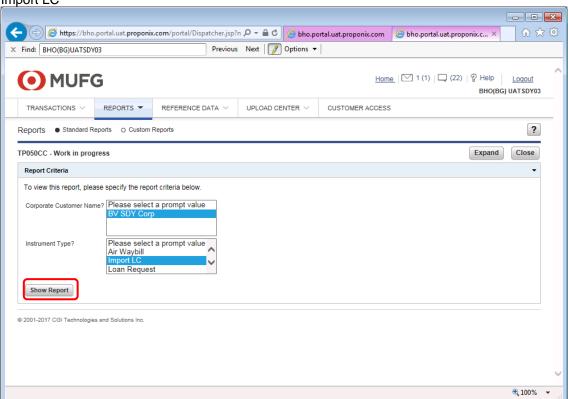


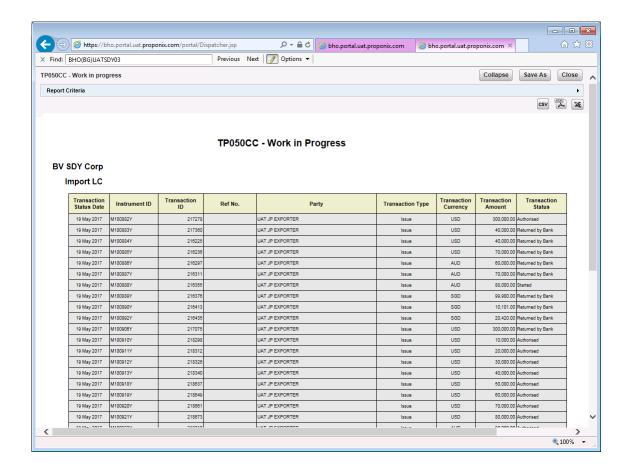
## TP050CC - Work in progress

Status of each transaction before the operation of bank is completed



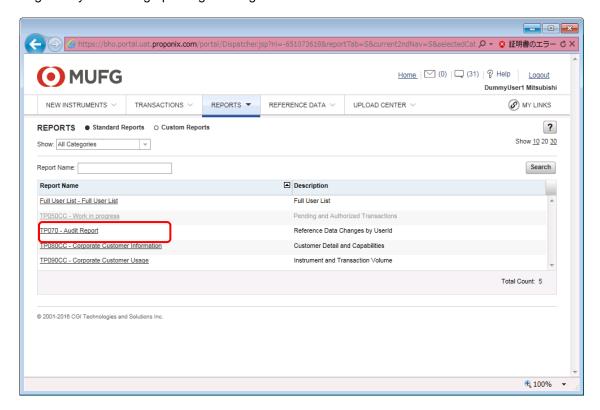
#### Import LC





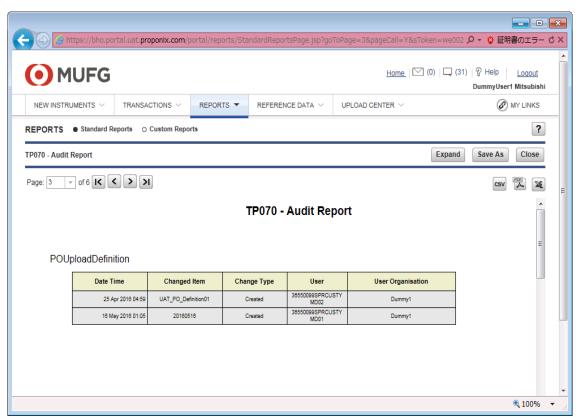
# TP070 - Audit Report

Log history of creating/updating/deleting the reference data



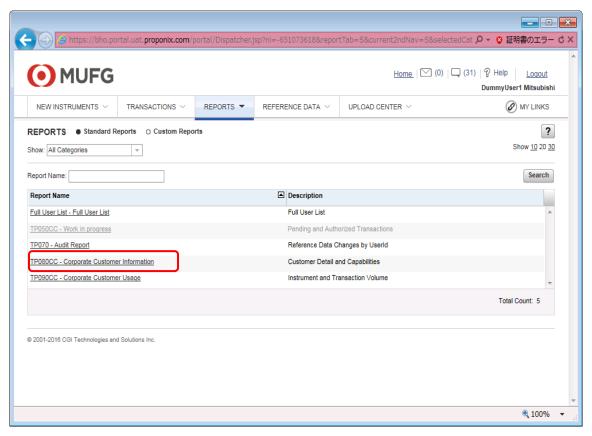


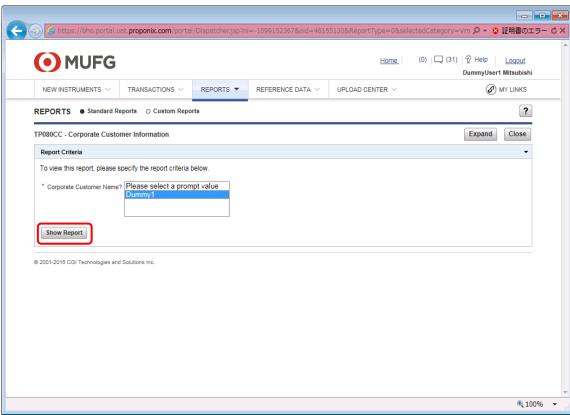


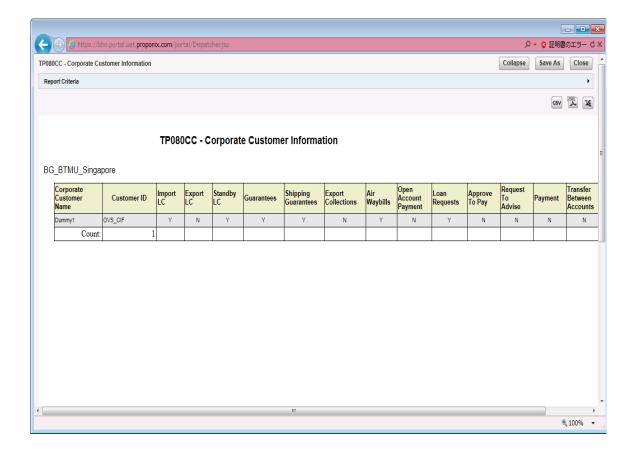


# TP080CC - Corporate Customer Information

List of registered Corporate Customer information







TP090CC - Corporate Customer Usage
 Statistical information about volumes of transactions submitted via the Trade Manager

