

Security Precautions for Mobile OTP Token

1. About the Application




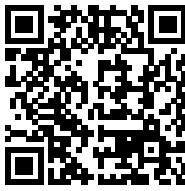
Below is the official name, version, and download page of the application:

Application Name: COMSUITE OTP Token

Version: Android: 1.0.1 / iPhone: 1.0.1

Official App Store and Google Play download link and QR Code:

(Downloading is free)

Android	iPhone
	
	

- Download only from the official link/QR Code provided above. Do not download from third-party app stores or other unofficial applications.
- Before downloading, please ensure you are selecting the correct application by checking the name and version written above.
- Once the application is installed, please continue to update to the latest version as soon as they become available.

2. SMS Sent by MUFG Bank for Activation of the Application

Please be reminded that MUFG Bank will never send an SMS with clickable links requesting you to enter your account and/or login information. You will receive an activation SMS from MUFG Bank. However in general, please exercise great care when you receive any SMS requesting personal information or providing a link to access, especially if the message is not one that you were expecting to receive. Such messages may be malicious, for example SMS

spoofing or SMS phishing.

3. Lost, Theft, or Change of Smartphone Device

Please be extra careful in handling your smartphone device to prevent it from getting lost or stolen.

- If the smartphone device which has the application installed is lost or stolen, please contact your contracting office or MUFG Bank Helpdesk immediately. (MUFG Bank Helpdesk : <https://www.bk.mufg.jp/ebusiness/e/ebiz/helpdesk.html>)
- To minimize risk in the event that the device becomes lost or stolen, please consider countermeasures such as setting a strong password for your smartphone device, etc.
- If you change, sell, or cancel the contract of a smartphone device that has the application installed, please make sure to delete the application beforehand.

4. General Usage Security Precautions

Whilst MUFG Bank has taken all possible steps to ensure the highest possible security of the application, please find below our general recommendations for security precautions to maximize security when accessing the internet from your smartphone device.

- Set your Android device so that it will not install "Applications from unknown sources" on your device.
- Confirm the access permissions are correct when installing the application on your Android device.
- Do not use free public WIFI.
- Do not use the application in public places such as cafes etc. where there are other people, instead use it in a place where you can do business safely such as your home or office.
- Strictly manage your password for your smartphone device and for your internet banking login.
- Consider using anti-virus software/application.

5. Discontinuing Usage of The Application

If you want to discontinue using the application, please make sure to follow the required procedures and delete the application.

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